


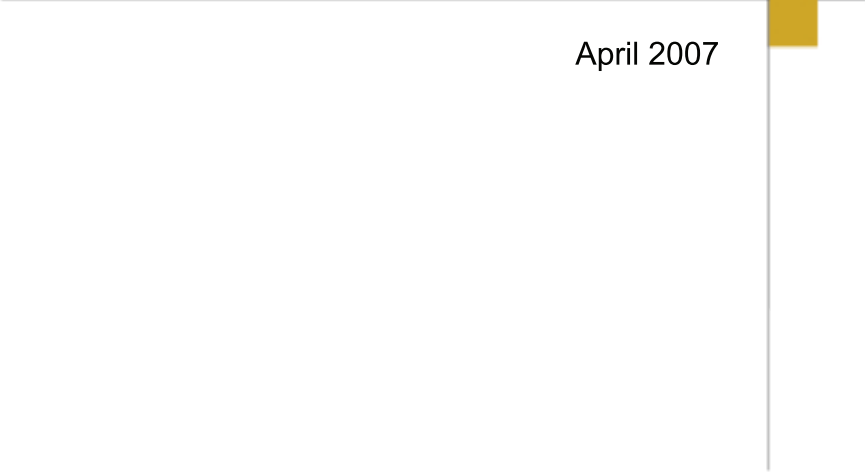
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# **Survey of AARP Nevada Members: Availability and Expansion of Home and Community-Based Services**

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April 2007



**Survey of AARP Nevada Members:  
Availability and Expansion of Home and  
Community-Based Services**

**Report Prepared by Jennifer H. Sauer**

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AARP is a nonprofit, nonpartisan membership organization dedicated to making life better for people 50 and over. We provide information and resources; engage in legislative, regulatory and legal advocacy; assist members in serving their communities; and offer a wide range of unique benefits, special products, and services for our members. These include *AARP The Magazine*, published bimonthly; *AARP Bulletin*, our monthly newspaper; *AARP Segunda Juventud*, our bi-monthly newspaper in Spanish; *NRTA Live & Learn*, our quarterly newsletter for 50+ educators; and our Web site, [www.aarp.org](http://www.aarp.org). We have staffed offices in all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

## **Acknowledgements**

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## Methodology

This report is part of a larger survey that explored AARP Nevada members' major personal concerns and the issues they view as top legislative priorities for AARP Nevada to work on with the state, as well as volunteerism, AARP opportunities, work or career and retirement plans, their health care needs and expenditures, and utility/energy costs and service.

AARP conducted the AARP Nevada Member Survey from August through September 2006. A random sample of 2,000 AARP members in Nevada, proportionally stratified by three age segments—50 to 59, 60 to 74, and 75+, was selected from AARP's membership database. Each sampled member was contacted about the survey in four ways: a pre-notification postcard, the survey itself, a reminder postcard, and a second survey. Nevada members returned 804 completed and useable surveys by the cut-off date, providing a 40 percent response rate. Thus, the survey has a sampling error of plus or minus 3.54 percent.

Survey responses were weighted to reflect the distribution of the age segments in the member population of Nevada. The weighted overall findings are discussed. Throughout the report, statistics representing member responses are reported in percentages. In some instances, percentages are small and may not seem to represent a significant proportion of members, yet when projected to the total Nevada membership the actual number of people may be substantial. As of February 2007, the number of individual AARP members in Nevada was 311,868. A full annotated questionnaire is included in the Appendix B.

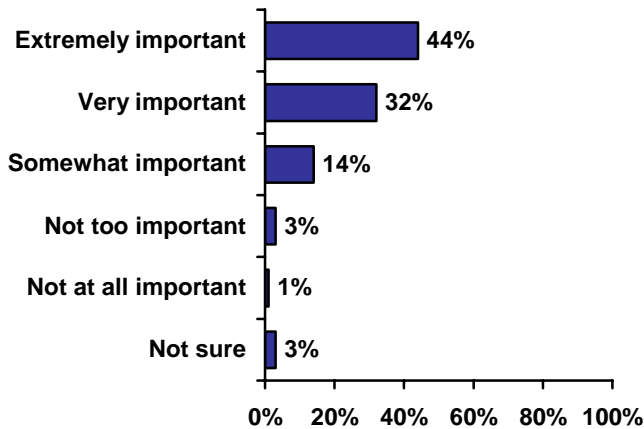
## Highlights

- Three in four (76 %) members say home and community-based services are extremely or very important to them, and another one in seven (14%) say they are somewhat important to them.
- Three in four (76%) of all members would strongly (48%) or somewhat (28%) support the state of Nevada increasing funds to expand home and community-based services.

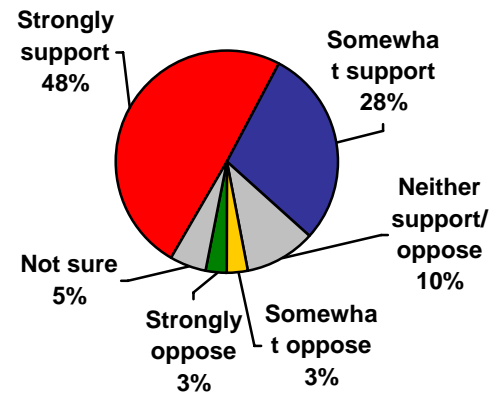
## Home and Community-Based Services

AARP Nevada members view the availability of home and community-based services in their community as important – three-quarters say these services are extremely or very important to them, and another one in seven say they are somewhat important to them. Moreover, half of all members would strongly support the state increasing funds to expand these services, and another quarter say they would somewhat support this initiative.

**Level of Importance:  
Availability of Home & Community-based Services  
(N=804)**

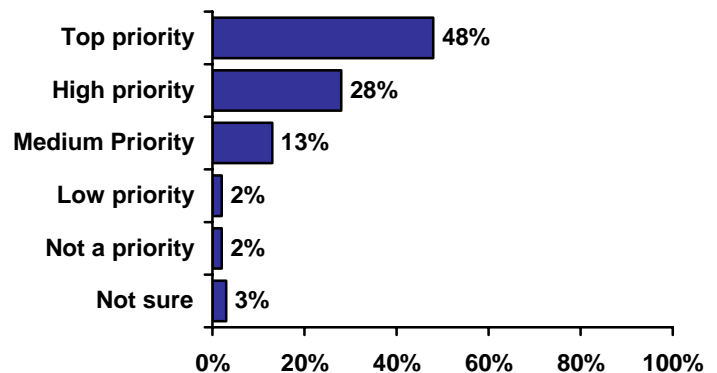


**Support/Opposition to Expanding  
Home & Community-based Services  
(N=804)**



Further support for the availability and expansion of home and community-based services in Nevada communities is evident by member's views of aging in place – three quarters of members believe that AARP Nevada should make helping residents remain in their own home as they age a top or high priority issue in the state.

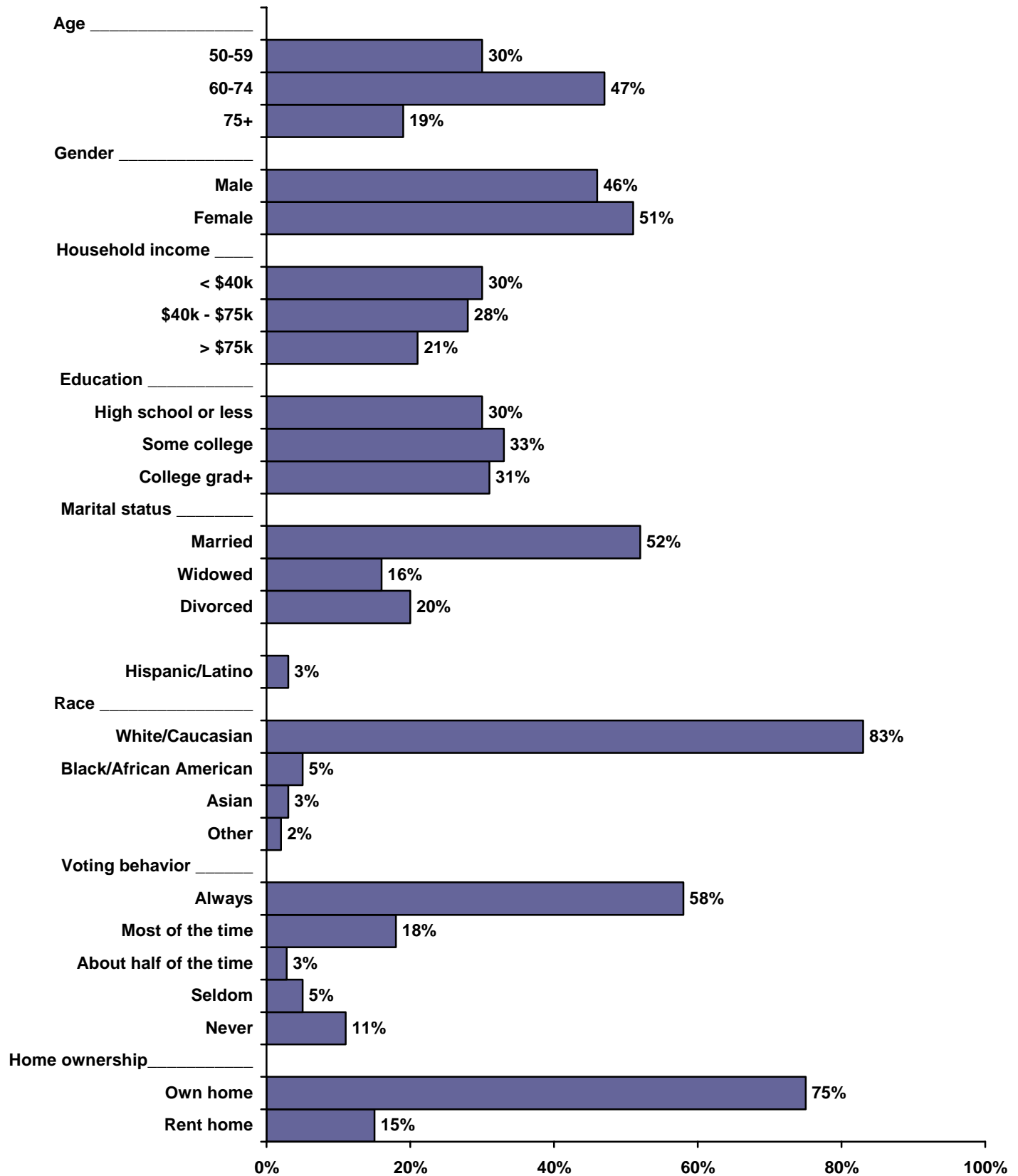
**Priority Rating of Aging in Place  
(N=804)**



## Summary of Findings

Most members say the availability of home and community-based services is important to them and support expanding these services. When developing messaging material, AARP Nevada should highlight efforts advocating for maintaining, implementing and/or expanding home and community-based services to help older residents remain in the comfort of their own homes and communities as they age.

## Demographic Profile of Nevada AARP Members (N=804)



# **APPENDIX A**

## **Age and Income Differences**

## **Income Differences: Importance of Home and Community-Based Services**

The high level of importance placed on the availability of home and community-based services in their own communities is consistent across all age groups. However, high income members are less likely than those with incomes less \$75,000 to view the availability of home and community-based services as extremely or very important (<\$20K: **84%**; \$20K-<\$40K: **74%**; \$40K-<\$75K: **80%**; \$75K+: **68%**).

With respect to the level of strong support for expanding home and community based services in Nevada, members with incomes of \$20,000 or less are more likely than those with higher annual incomes to say they strongly support this proposal (<\$20K: **62%**; \$20K-<\$40K: **50%**; \$40K-<\$75K: **50%**; \$75K+: **40%**).



**APPENDIX B**

**Annotated Questionnaire**

**Annotated Survey**  
**2006 AARP NEVADA MEMBER SURVEY**

AARP Members Weighted N =804; Response Rate =40%; Sampling Error =+/-3.54%)  
(Percentages may add to more than 100% due to rounding)

**Personal Concerns**

**1. Below is a list of concerns that have been expressed by people age 50 and older. Please check the box that most closely matches your level of concern about each item.**

|  | Extremely<br>Concerned<br><u>%</u> | Very<br>Concerned<br><u>%</u> | Somewhat<br>Concerned<br><u>%</u> | Not very<br>Concerned<br><u>%</u> | Not at all<br>Concerned<br><u>%</u> | Not<br>sure<br><u>%</u> | No<br>Answer<br><u>%</u> |
|--|------------------------------------|-------------------------------|-----------------------------------|-----------------------------------|-------------------------------------|-------------------------|--------------------------|
| a. Affording the cost of prescription drugs .....                                  | 41                                 | 31                            | 15                                | 6                                 | 4                                   | <.5                     | 4                        |
| b. Having Social Security as a base for retirement income ...                      | 43                                 | 24                            | 15                                | 9                                 | 4                                   | 1                       | 4                        |
| c. Affording the cost of my energy services.....                                   | 37                                 | 28                            | 20                                | 7                                 | 3                                   | <.5                     | 6                        |
| d. Having Medicare as a base for retirement health insurance .....                 | 42                                 | 29                            | 15                                | 6                                 | 3                                   | 2                       | 4                        |
| e. Having a state budget that maintains essential health and social services ..... | 35                                 | 32                            | 18                                | 6                                 | 2                                   | 2                       | 5                        |
| f. Staying in my own home as long as possible as I get older .....                 | 50                                 | 24                            | 11                                | 6                                 | 4                                   | 1                       | 4                        |
| g. Having access to affordable assisted-living facilities or communities.....      | 34                                 | 28                            | 22                                | 8                                 | 2                                   | 1                       | 4                        |
| h. Having enough money to meet daily living expenses....                           | 50                                 | 21                            | 13                                | 7                                 | 4                                   | 0                       | 4                        |
| i. Having good employment opportunities .....                                      | 19                                 | 16                            | 21                                | 16                                | 20                                  | 2                       | 7                        |
| j. Assuring my pension benefits and retirement savings are safe .....              | 54                                 | 18                            | 11                                | 5                                 | 4                                   | 1                       | 6                        |
| k. Affording the cost of health care.....  | 59                                 | 22                            | 9                                 | 3                                 | 3                                   | 0                       | 4                        |
| l. Affording my housing costs..  | 45                                 | 22                            | 16                                | 7                                 | 6                                   | 1                       | 4                        |

**2. Listed below are some opportunities AARP Nevada could provide members to address member interests and concerns. Please indicate whether or not you would take part in the following types of activities if they were offered in your community.**


|  | <u>Yes</u><br><u>%</u> | <u>No</u><br><u>%</u> | <u>Not</u><br><u>sure</u><br><u>%</u> | <u>No</u><br><u>Answer</u><br><u>%</u> |
|--|------------------------|-----------------------|---------------------------------------|--|
| a. Attend workshop series or several meetings, or classes, on topics of interest or concern to me.....       | 34                     | 28                    | 32                                    | 6                                      |
| b. Attend one-time educational events on topics of interest or concern to me .....                           | 51                     | 24                    | 19                                    | 6                                      |
| c. Participate in activities to improve state laws, policies, regulations, or practices that affect me ..... | 30                     | 32                    | 32                                    | 7                                      |
| d. Volunteer my time to an AARP activity in my own community .....   | 18                     | 38                    | 37                                    | 6                                      |
| e. Receive written information on topics of interest or concern to me .....                                  | 70                     | 15                    | 9                                     | 6                                      |
| f. Receive email on topics of interest or concern to me .....  | 30                     | 50                    | 12                                    | 7                                      |
| g. Attend AARP Chapter meetings in my community .....  | 20                     | 39                    | 35                                    | 6                                      |

**3. Below are ways in which AARP Nevada could share information with residents age 50 and older about their activities and opportunities. Would you like to learn about AARP Nevada:**

|  | <u>Yes</u><br><u>%</u> | <u>No</u><br><u>%</u> | <u>Not</u><br><u>sure</u><br><u>%</u> | <u>No</u><br><u>Answer</u><br><u>%</u> |
|--|------------------------|-----------------------|---------------------------------------|--|
| a. By mail .....   | 77                     | 13                    | 3                                     | 6                                      |
| b. From an email .....                                     | 25                     | 57                    | 7                                     | 12                                     |
| c. By visiting the AARP website.....                       | 38                     | 41                    | 10                                    | 12                                     |
| d. By calling a toll-free number.....                      | 36                     | 43                    | 10                                    | 11                                     |
| e. In the major newspaper/news stories.....                | 55                     | 26                    | 9                                     | 10                                     |
| f. In local community newspapers .....                     | 57                     | 25                    | 8                                     | 10                                     |
| g. In local senior or aging related news periodicals ..... | 47                     | 31                    | 12                                    | 10                                     |
| h. On television – news or other program .....             | 61                     | 22                    | 9                                     | 9                                      |
| i. At local event or activity .....                        | 27                     | 39                    | 23                                    | 11                                     |
| j. On radio – news or other program.....                   | 40                     | 37                    | 13                                    | 11                                     |
| k. Through AARP volunteer, staff, or Chapter member .....  | 24                     | 43                    | 23                                    | 11                                     |
| l. Other (specify) _____ .....                             | 2                      | 20                    | 16                                    | 63                                     |

## Volunteerism

4. In the last 12 months, have you volunteered any of your time for free to any local or national organizations or groups such as charities, schools, hospitals, religious organizations, associations, or civic groups?

28% Yes  4a. **IF YES**, which ONE way best describes how you currently volunteer? (n=229)

69% No

3% No Answer

51% I volunteer occasionally during the year for special projects

18% I usually spend about the same amount of time volunteering each month

28% I volunteer a regular amount of time each month AND extra hours for special projects

4% No Answer

5. How interested would you be in volunteering for AARP:

|   | Extremely<br>interested<br><u>%</u> | Very<br>interested<br><u>%</u> | Somewhat<br>interested<br><u>%</u> | Not too<br>interested<br><u>%</u> | Not at all<br>interested<br><u>%</u> | Not<br>Sure<br><u>%</u> | No<br>Answer<br><u>%</u> |
|---|-------------------------------------|--------------------------------|------------------------------------|-----------------------------------|--------------------------------------|-------------------------|--------------------------|
| a. occasionally during the year for special projects.....                         | 2                                   | 8                              | 21                                 | 16                                | 37                                   | 11                      | 5                        |
| b. about the same amount of time each month .....                                 | 1                                   | 2                              | 11                                 | 16                                | 44                                   | 13                      | 13                       |
| c. a regular amount of time each month PLUS extra hours for special projects..... | 1                                   | 2                              | 7                                  | 16                                | 49                                   | 13                      | 13                       |

**6. Which of the following factors would motivate you enough to be involved as a volunteer for AARP? [Check (✓) ALL that apply]**

%

- 31 Opportunity to learn about issues that affect people 50 and over
- 27 Opportunity to develop new friendships
- 27 Opportunity for fun and socializing
- 22 Opportunity to affect public policy
- 26 Opportunity to help older people in the community
- 18 Opportunity to use my professional and leadership skills
- 26 Opportunity to make a difference on issues that are important to me
- 25 A way to stay active/busy
- 34 None of these factors motivate me
- 10 No Answer

**7. Which of the following topics might interest you enough to be involved as a volunteer for AARP? [Check (✓) ALL that apply]**

%

- 23 Prescription drug affordability and access
- 24 Energy/utility rate and service
- 17 Consumer protection
- 24 Health care reform
- 20 Long-term care: assisted living, nursing home quality
- 17 Fun and leisure
- 23 National issues like Medicare and Social Security
- 9 Voter education
- 12 Outreach and community education – health fairs, forums, community meetings, etc.
- 6 Other: (specify) \_\_\_\_\_
- 33 Not sure
- 18 No Answer

**8. Please check (✓) the top TWO ways in which you would like to learn about AARP volunteer opportunities in your community.**

| <u>%</u> |   |
|----------|---|
| 57       | Mail  |
| 18       | Email   |
| 17       | From the AARP website   |
| 24       | Announcement in local newspaper(s)                            |
| 17       | Announcement on local TV station(s)                           |
| 5        | Announcement on local radio station(s)                        |
| 5        | At a meeting where AARP programs and activities are described |
| 2        | Other: (specify) _____  |
| 14       | Not sure  |
| 11       | No Answer   |

**Work and Retirement**

**9. Check (✓) the ONE that best describes your present employment situation:**

| <u>%</u> |  |
|----------|--|
| 26       | Employed full-time                             |
| 3        | Employed part-time                             |
| 3        | Self-employed full-time                        |
| 2        | Self-employed part-time                        |
| 2        | Unemployed and looking for work                |
| 1        | Retired and working <u>again</u> full-time     |
| 5        | Retired and working <u>again</u> part-time     |
| 3        | Retired and <u>looking</u> for work            |
| 43       | Retired, NOT working, and NOT looking for work |
| 5        | Other  |
| 7        | No Answer                                      |

**10. Whether or not you are currently working or retired, how likely is it that you will work at some point beyond retirement?**

| <u>%</u> |  |
|----------|--|
| 21       | Extremely likely                               |
| 11       | Very likely                                    |
| 15       | Somewhat likely                                |
| 7        | Not too likely                                 |
| 36       | Not at all likely → <b>SKIP TO QUESTION 15</b> |
| 4        | Not sure                                       |
| 5        | No Answer                                      |

**11. How much of a factor are each of the following in your decision to work beyond retirement? (n=471)**

|  | <b>Major factor</b> | <b>Minor factor</b> | <b>Not a factor at all</b> | <b>No Answer</b> |
|--|---------------------|---------------------|----------------------------|------------------|
|  | <u>%</u>            | <u>%</u>            | <u>%</u>                   | <u>%</u>         |
| a. Health insurance coverage .....                           | 49                  | 14                  | 22                         | 15               |
| b. To pay for prescription drugs.....                        | 41                  | 20                  | 22                         | 17               |
| c. Enjoy the job/enjoy working.....                          | 42                  | 22                  | 16                         | 20               |
| d. Need/want the extra income.....                           | 61                  | 22                  | 7                          | 10               |
| e. Need to fulfill requirements for employer pension plan... | 10                  | 9                   | 53                         | 29               |
| f. Vision and/or dental benefits.....                        | 36                  | 17                  | 28                         | 19               |
| g. Build up/maintain savings.....                            | 47                  | 22                  | 15                         | 16               |
| h. Build up/maintain retirement account.....                 | 35                  | 20                  | 25                         | 20               |
| i. Other: (specify)_____.....                                | 5                   | 1                   | 11                         | 83               |

**12. Thinking about future work plans, how likely would you be to work beyond retirement for an employer that offered any of the following: (n=471)**

|   | Extremely likely | Very likely | Somewhat likely | Not too likely | Not at all likely | Not Sure | No Answer |
|---|------------------|-------------|-----------------|----------------|-------------------|----------|-----------|
|   | <u>%</u>         | <u>%</u>    | <u>%</u>        | <u>%</u>       | <u>%</u>          | <u>%</u> | <u>%</u>  |
| a. Phased retirement positions .....                      | 16               | 11          | 12              | 9              | 15                | 18       | 19        |
| b. Flexible work schedules (Flex Time) .                  | 38               | 24          | 15              | 4              | 8                 | 5        | 7         |
| c. Job sharing .....                                      | 15               | 10          | 14              | 12             | 16                | 13       | 21        |
| d. Mentoring opportunities.....                           | 12               | 9           | 15              | 16             | 17                | 10       | 22        |
| e. Incentive pay .....                                    | 24               | 16          | 14              | 7              | 13                | 9        | 17        |
| f. Professional training & educational opportunities..... | 17               | 11          | 12              | 13             | 18                | 9        | 20        |
| g. Professional advancement opportunities.....            | 15               | 8           | 10              | 12             | 22                | 10       | 22        |

**13. Again, thinking about future work plans, what type of job situation would you most prefer: [Check (✓) only ONE] (n=471)**

| <u>%</u> |   |
|----------|---|
| 7        | Contract work – project-by-project          |
| 31       | Part-time with benefits                     |
| 14       | Part-time, benefits not necessary           |
| 12       | Full-time with benefits                     |
| 2        | Full-time, benefits not necessary           |
| 2        | Job share with other employee with benefits |
| 3        | Phased retirement position with benefits    |
| 5        | Consultant – when needed basis              |
| 3        | Other: (specify) _____                      |
| 7        | Not sure                                    |
| 15       | No Answer                                   |



**14. How important are each of the following to you when thinking about working beyond retirement: (n=471)**

|   | <b>Extremely<br/>important<br/><u>%</u></b> | <b>Very<br/>important<br/><u>%</u></b> | <b>Somewhat<br/>important<br/><u>%</u></b> | <b>Not too<br/>important<br/><u>%</u></b> | <b>Not at all<br/>important<br/><u>%</u></b> | <b>Not<br/>Sure<br/><u>%</u></b> | <b>No<br/>Answer<br/><u>%</u></b> |
|---|---|--|--|---|--|----------------------------------|-----------------------------------|
| a. A job that allows me to use my skills and experience.....              | 39  | 26                                     | 16   | 4   | 4  | 3                                | 8                                 |
| b. A new career in different industry .....                               | 7   | 5                                      | 19   | 17  | 23   | 10                               | 19                                |
| c. A new career in same industry .....                                    | 5   | 8                                      | 21   | 18  | 21   | 7                                | 20                                |
| d. A job with less responsibility than my current position.....           | 8   | 13                                     | 14   | 17  | 23   | 7                                | 18                                |
| e. A job more suited to my family or personal schedule or lifestyle ..... | 26  | 24                                     | 13   | 6   | 13   | 4                                | 14                                |
| f. Starting/running my own business.....                                  | 8   | 7                                      | 8  | 10  | 40   | 10                               | 17                                |
| g. Staying in my current/old job at reduced hours.....                    | 12  | 6                                      | 14   | 11  | 30   | 10                               | 18                                |

**15. Whether or not you are currently looking for a job, which of the following resources do you think would best help those Nevada residents ages 50 and older who are searching for a job to find one? [Check (✓) ALL that apply]**

| <u>%</u> |  | <u>%</u> |  |
|----------|--|----------|--|
| 51       | One-stop Career Center (Federal, State, county, city government)                 | 20       | Occupational, industry or company newsletters, fliers, bulletins |
| 23       | Professional employment agencies   | 16       | Leaders or employees of companies                                |
| 24       | Company human resource offices   | 30       | Temporary job placement agencies                                 |
| 30       | Internet job boards  | 37       | Job/employment fairs   |
| 42       | Family, friends, word of mouth   | 37       | Sunday newspaper classified section                              |
| 24       | Leaders or employees of community organizations, centers, universities, churches | 2        | Other: (specify) _____   |
| 11       | Not sure   | 6        | No Answer  |

## State Legislative Issues

16. To be more effective, AARP Nevada wants to work on the most important issues facing members in the state. How much of a priority do you think it should be for AARP Nevada to work on the following?

|  | Top<br>Priority<br><u>%</u> | High<br>Priority<br><u>%</u> | Medium<br>Priority<br><u>%</u> | Low<br>Priority<br><u>%</u> | Not a<br>Priority<br><u>%</u> | Not<br>Sure<br><u>%</u> | No<br>Answer<br><u>%</u> |
|--|-----------------------------|------------------------------|--------------------------------|-----------------------------|-------------------------------|-------------------------|--------------------------|
| a. Ensure access to affordable prescription drugs.....                                       | 55                          | 31                           | 6                              | 1                           | 1                             | 1                       | 5                        |
| b. Ensure the affordability of energy rates and services.....                                | 48                          | 34                           | 9                              | 1                           | 1                             | 1                       | 5                        |
| c. Improve energy assistance programs for low and fixed income residents .....               | 39                          | 31                           | 17                             | 3                           | 2                             | 2                       | 6                        |
| d. Strengthen consumer protections on energy issues .....                                    | 34                          | 31                           | 19                             | 3                           | 2                             | 3                       | 8                        |
| e. Help residents remain in own home as they age.....  | 48                          | 28                           | 13                             | 2                           | 2                             | 2                       | 6                        |
| f. Expand human services & assistance programs for low income and older Nevadans.....        | 38                          | 33                           | 14                             | 4                           | 2                             | 2                       | 6                        |
| g. Expand Medicaid, the government health program for low income .....                       | 34                          | 25                           | 20                             | 7                           | 4                             | 3                       | 7                        |
| h. Strengthen protections against elder abuse, neglect, exploitation.....                    | 47                          | 28                           | 13                             | 3                           | 1                             | 2                       | 7                        |
| i. Ensuring workers age 50 and older have access to jobs, promotions, employee benefits..... | 43                          | 29                           | 16                             | 3                           | 1                             | 2                       | 7                        |

## Prescription Drugs

17. How concerned are you about being able to afford the cost of needed prescription drugs ?

|          |                      |
|----------|----------------------|
| <u>%</u> |                      |
| 43       | Extremely concerned  |
| 23       | Very concerned       |
| 19       | Somewhat concerned   |
| 9        | Not very concerned   |
| 5        | Not at all concerned |
| 1        | Not sure             |
| 2        | No Answer            |

**18. Have you taken any prescription drugs in the past 12 months?**

| <u>%</u> |           |
|----------|-----------|
| 85       | Yes       |
| 13       | No        |
| <.5      | Not sure  |
| 2        | No Answer |

**19. Approximately how many different prescription medications do you take on a regular basis— a daily, weekly, monthly, or some other recurring basis?**

| <u>%</u> |                                    |
|----------|------------------------------------|
| 18       | 0 – None                           |
| 14       | 1 prescription medication          |
| 29       | 2-3 prescription medications       |
| 20       | 4-5 prescription medications       |
| 18       | 6 or more prescription medications |
| <.5      | Not sure                           |
| 2        | No Answer                          |

**20. In the past 12 months, approximately how much have you spent each month out of your own pocket for prescription drugs?**

| <u>%</u> |                                     |
|----------|-------------------------------------|
| 14       | None                                |
| 6        | Less than \$10 per month            |
| 24       | \$10 but less than \$50 per month   |
| 22       | \$50 but less than \$100 per month  |
| 15       | \$100 but less than \$200 per month |
| 12       | \$200 but less than \$500 per month |
| 2        | \$500 or more per month             |
| 2        | Not sure                            |
| 3        | No Answer                           |

**21. Has paying for prescription medications been a major problem, a minor problem, or not a problem for you in the past 12 months?**

|          |                 |
|----------|-----------------|
| <u>%</u> |                 |
| 15       | A major problem |
| 26       | A minor problem |
| 56       | Not a problem   |
| 2        | Not sure        |
| 3        | No Answer       |

**22. Many people face difficult decisions when buying prescription medications. Have you done any of the following in the past 12 months?**

|   | Yes      | No       | Not Sure | No Answer |
|---|----------|----------|----------|-----------|
|   | <u>%</u> | <u>%</u> | <u>%</u> | <u>%</u>  |
| a. Delayed getting a prescription filled?.....  | 17       | 75       | <.5      | 8         |
| b. Taken less medicine than prescribed to make it last longer? .....  | 14       | 76       | 1        | 9         |
| c. Cut back on items such as food, fuel, or electricity to afford prescription drugs?.....  | 12       | 79       | 1        | 9         |
| d. Decided not to fill a prescription because of the cost of the drug? .....  | 17       | 73       | 1        | 10        |
| e. Ordered your prescription drugs by mail or Internet from a <u>company in the U.S.</u> because they cost less? .....            | 26       | 65       | <.5      | 9         |
| f. Ordered your prescription drugs from a company in <u>another country</u> via the mail or Internet because they cost less?..... | 5        | 86       | 1        | 9         |
| g. Traveled to Mexico or another country to purchase prescription drugs because they cost less?.....                              | 4        | 86       | 1        | 9         |

**23. Which of the following best describes your sources for health coverage?  
[Check (√) ALL that apply]**

- %
- 24 Health insurance through your current employer
  - 19 Health insurance through your former employer
  - 8 Health insurance through spouse's current employer
  - 7 Health insurance through spouse's former employer
  - 11 Health insurance through individually purchased plan
  - 42 Medicare, government health insurance program for persons age 65 and older
  - 2 Medicaid, government health insurance program for low income families
  - 6 Some other government program
  - 7 Medi-gap, a supplement plan that covers costs not paid by Medicare
  - 10 Other: (specify) \_\_\_\_\_
  - 4 None – not covered by any type of health coverage → **SKIP TO QUESTION 25**
  - <.4 Not sure → **SKIP TO QUESTION 25**
  - 5 No Answer

**24. Does this health coverage help pay for prescription drugs? (n=730)**

- %
- 85 Yes
  - 10 No
  - 2 Not sure
  - 4 No Answer

**25. Have you ever heard of, read about, or seen any information about the Nevada Senior Rx prescription drug program?**

- %
- 36 Yes
  - 59 No
  - 5 No Answer

**26. How strongly would you support or oppose Nevada offering a state prescription drug discount program for low-income, uninsured residents?**

| <u>%</u> |                           |
|----------|---------------------------|
| 54       | Strongly support          |
| 20       | Somewhat support          |
| 10       | Neither support or oppose |
| 2        | Somewhat oppose           |
| 2        | Strongly oppose           |
| 7        | Not sure                  |
| 5        | No Answer                 |

**27. Sales representatives from pharmaceutical companies sometimes provide doctors and other healthcare professionals with free meals, trips, entertainment, and gifts. Currently in Nevada, the pharmaceutical industry is not required to disclose the type and cost of gifts given to physicians and other health care professionals. How strongly do you support or oppose Nevada requiring that pharmaceutical companies disclose the type and cost of gifts given to physicians?**

| <u>%</u> |                           |
|----------|---------------------------|
| 55       | Strongly support          |
| 14       | Somewhat support          |
| 13       | Neither support or oppose |
| 2        | Somewhat oppose           |
| 5        | Strongly oppose           |
| 7        | Not sure                  |
| 5        | No Answer                 |

**28. Currently in Nevada, the information on the drugs each doctor prescribes is not confidential. Pharmacies sell this information to drug companies that in turn use it to help them market their products to doctors. How strongly do you support or oppose Nevada restricting drug companies from obtaining doctors' prescription information from local pharmacies?**

| <u>%</u> |                           |
|----------|---------------------------|
| 44       | Strongly support          |
| 13       | Somewhat support          |
| 17       | Neither support or oppose |
| 4        | Somewhat oppose           |
| 8        | Strongly oppose           |
| 9        | Not sure                  |
| 5        | No Answer                 |

## Energy Rates and Service

**29. Thinking in general about your home energy rates, would you say they are reasonable or not reasonable?**

| <u>%</u> |                                    |
|----------|------------------------------------|
| 33       | My energy rates are reasonable     |
| 52       | My energy rates are not reasonable |
| 13       | Not sure                           |
| 3        | No Answer                          |

**30. How easy is it for you to understand your energy bills?**

| <u>%</u> |                 |
|----------|-----------------|
| 18       | Extremely easy  |
| 39       | Very easy       |
| 27       | Somewhat easy   |
| 7        | Not too easy    |
| 4        | Not easy at all |
| 3        | Not sure        |
| 2        | No Answer       |

**31. Thinking of your current household finances, how difficult is it for you these days to pay your energy bill?**

| <u>%</u> |                      |
|----------|----------------------|
| 5        | Extremely difficult  |
| 8        | Very difficult       |
| 27       | Somewhat difficult   |
| 34       | Not too difficult    |
| 23       | Not at all difficult |
| 2        | Not sure             |
| 2        | No Answer            |

**32. To the best of your knowledge, does Nevada offer assistance programs to residents to help pay energy bills?**

| <u>%</u> |           |
|----------|-----------|
| 45       | Yes       |
| 7        | No        |
| 45       | Not sure  |
| 3        | No Answer |

**33. In the past 12 months, have you applied to an assistance program to help you pay your energy bills?**

3% Yes  
 94% No  
 3% No Answer



|  |  |
|--|--|
| 33a. <b><u>If NO</u></b> , which of the following best describes why you have never applied for such assistance: (n=754) |  |
| 46%  | I'm not eligible   |
| 2%   | I get financial help from family when needed             |
| 1%   | I get financial help from other sources when needed      |
| 20%  | I don't want or need help from government/state          |
| 13%  | Don't know much/enough about such programs               |
| 6%   | Didn't know assistance programs were available in Nevada |
| 12%  | No Answer  |

**34. Has a public hearing on utility rates and services ever been held in your community?**

%  
 41 Yes  
 11 No → **SKIP TO QUESTION 36**  
 44 Not sure  
 4 No Answer

**35. Have you ever attended a public hearing in your community on utility rates and services? (n=681)**

%  
 5 Yes  
 87 No  
 5 Didn't know I could  
 3 No Answer

**36. Have you ever contacted the Public Utility Commission about your energy rates or services?**

%  
 12 Yes  
 79 No  
 5 Didn't know I could  
 4 No Answer



**37. How strongly do you agree or disagree that consumers like yourself can have an effect on the rates and service policies of utility companies?**

| <u>%</u> |                           |
|----------|---------------------------|
| 14       | Strongly agree            |
| 22       | Somewhat agree            |
| 13       | Neither agree or disagree |
| 16       | Somewhat disagree         |
| 19       | Strongly disagree         |
| 13       | Not sure                  |
| 3        | No Answer                 |

**38. In Nevada, a Consumer Bill of Rights exists that requires energy companies to follow a set of uniform consumer protection policies. However, this bill of rights provides only limited protection against service shut-off. Energy companies in Nevada can shut service off to a home that has not paid their bill when the temperatures get as high as 105 degrees or as cold as 15 degrees across the state.**

**How important is it to you that Nevada revises its shut-off rules to prevent service termination during the winter and summer months for all Nevadans?**

| <u>%</u> |                      |
|----------|----------------------|
| 42       | Extremely important  |
| 27       | Very important       |
| 15       | Somewhat important   |
| 5        | Not too important    |
| 3        | Not at all important |
| 5        | Not sure             |
| 3        | No Answer            |

## Home and Community Based Services

**Home and community-based services allow older individuals to remain in their homes as they age. Such services often include home delivered meals, help with chores and personal care, home health care, and adult day care.**

**39. How important is it to you that home and community-based services be available in your community?**

| <u>%</u> |                      |
|----------|----------------------|
| 44       | Extremely important  |
| 32       | Very important       |
| 14       | Somewhat important   |
| 3        | Not too important    |
| 1        | Not at all important |
| 3        | Not sure             |
| 4        | No Answer            |

**40. How strongly would you support or oppose Nevada increasing state funds to expand home and community-based services in Nevada?**

| <u>%</u> |                           |
|----------|---------------------------|
| 48       | Strongly support          |
| 28       | Somewhat support          |
| 10       | Neither support or oppose |
| 3        | Somewhat oppose           |
| 3        | Strongly oppose           |
| 5        | Not sure                  |
| 4        | No Answer                 |

**About you - The following questions are for classification purposes only and will be kept entirely confidential.**

**D1. Are you male or female?**

| <u>%</u> |           |
|----------|-----------|
| 46       | Male      |
| 51       | Female    |
| 4        | No Answer |

**D2. What is your 5-digit zip code? WRITE IN YOUR ZIP CODE** \_\_\_\_\_

**D3. What county do you live in?** \_\_\_\_\_

| <u>%</u> |             | <u>%</u> |                      |
|----------|-------------|----------|----------------------|
| 56       | Clark       | 1        | Humboldt             |
| 15       | Washoe      | 1        | Lander               |
| 3        | Carson City | <.5      | Lincoln              |
| 3        | Nye         | <.5      | Pershing             |
| 3        | Douglas     | <.5      | Esmeralda            |
| 2        | Elko        | <.5      | Storey               |
| 2        | Lyon        | <.5      | Cleveland County, OK |
| 1        | Churchill   | <.5      | Berrien County, MI   |
| 1        | White Pine  | 13       | No Answer            |
| 1        | Mineral     |          |                      |

**D4. What is your age as of your last birthday? \_\_\_\_\_ years**

| <u>%</u> |           |
|----------|-----------|
| 30       | 50-59     |
| 47       | 60-74     |
| 19       | 75+       |
| 5        | No Answer |

**D5. Do you own or rent a home?**

| <u>%</u> |           |
|----------|-----------|
| 75       | Own       |
| 15       | Rent      |
| 5        | Neither   |
| 5        | No Answer |

**D6. Do you have access to a personal computer at home, at work, or some other place?**

| <u>%</u> |                                 |
|----------|---------------------------------|
| 4        | Yes, at work                    |
| 50       | Yes, at home                    |
| 12       | Yes, at both home and work      |
| 26       | No → <b>SKIP TO QUESTION D8</b> |
| 9        | No Answer                       |

**D7. Do you have access to the Internet or the ability to use online services such as America Online (AOL)? (n=523)**

| <u>%</u> |           |
|----------|-----------|
| 92       | Yes,      |
| 6        | No        |
| 2        | No Answer |

**D8. What is your current marital status?**

| <u>%</u> |                     |
|----------|---------------------|
| 52       | Now married         |
| 4        | Living with partner |
| 16       | Widowed             |
| 20       | Divorced            |
| 1        | Separated           |
| 4        | Never married       |
| 4        | No Answer           |

**D9. What is the highest level of education that you completed?**

| <u>%</u> |  |
|----------|--|
| 9        | 0-12 <sup>th</sup> grade (no diploma)  |
| 21       | High school graduate (or equivalent)   |
| 22       | Post-high school education (no degree) |
| 11       | 2-year college degree                  |
| 14       | 4-year college degree                  |
| 5        | Post-graduate study (no degree)        |
| 12       | Graduate or professional degree (s)    |
| 8        | No Answer                              |

**D10. What is your race?**

| <u>%</u> |                                   |
|----------|-----------------------------------|
| 83       | White or Caucasian                |
| 5        | Black or African American         |
| 3        | Hispanic, Spanish, Latino         |
| 3        | Asian                             |
| <.5      | Native American or Alaskan Native |
| 1        | Other: _____                      |
| 5        | No Answer                         |

**D11. What was your annual household income before taxes in 2005?**

| <u>%</u> |                      |
|----------|----------------------|
| 4        | Less than \$10,000   |
| 12       | \$10,000 to \$19,999 |
| 14       | \$20,000 to \$29,999 |
| 11       | \$30,000 to \$39,999 |
| 12       | \$40,000 to \$49,999 |
| 16       | \$50,000 to \$74,999 |
| 21       | \$75,000 or more     |
| 11       | No Answer            |

**D12. Thinking about your state elections for Nevada Governor and Legislators in the past 10 years, how often would you say you vote?**

| <u>%</u> |                     |
|----------|---------------------|
| 58       | Always              |
| 18       | Most of the time    |
| 4        | About half the time |
| 5        | Seldom              |
| 11       | Never               |
| 1        | Not sure            |
| 3        | No Answer           |

**Thank you for completing this survey.**  
**Please use the postage-paid envelope and return it no later than September 8, 2006 to State Member Research, AARP, 601 E Street, NW, Washington, DC 20049.**

**AARP**  
**Knowledge Management**  
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