A decorative graphic is present on the page. It features a large, thin, light-brown arc that starts near the top right and curves down towards the bottom right. A horizontal line and a vertical line intersect at the end of this arc in the bottom right quadrant. A small yellow square is placed at the intersection of these lines. In the top left corner, there is a solid green rectangle. A horizontal line extends from the right edge of this green rectangle, ending at a small yellow square. A vertical line then descends from this yellow square to the horizontal line that intersects the arc.

April 2008



The State of Health Care in Montana: A Survey of Self-Identified Registered Voters Age 18+

**Report Prepared by
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Acknowledgements

AARP staff from the Montana State Office, State Affairs, and Knowledge Management contributed to the design and implementation of this study. Special thanks go to AARP staff including Claudia Clifford, Montana State Office; Ed Dale, State Affairs; Rachelle Cummins, Darlene Matthews, Rebecca Perron, Crystal Glover, Susan Silberman, Cheryl Barnes, and Jennifer Leslie, Knowledge Management, who assisted with survey design and report preparation. Thanks also go to Michael Schuster, Office of General Counsel, for his review of the report. John Woelfel of Woelfel Research insured a timely and high quality survey. Joanne Binette, AARP Knowledge Management, managed all aspects of the project and co-wrote the report with Erica Dinger, AARP Knowledge Management. For more information, contact Joanne Binette at 202.434.6303.

Montana Self-Reported Registered Voters Age 18+ Strongly Support Ensuring Access to Quality, Affordable Health Care

Health care reform in Montana is in the forefront of many residents' minds. Concerns related to affordability of health care services, including limitations of health care insurance and out-of-pocket costs, dominate the issue. According to the 2006 United States Current Population Survey (CPS), 21 percent of Montana residents age 19-64 are without health care insurance, slightly higher than the 20 percent national prevalence.

As the legislature deals with how to achieve affordable and accessible health care coverage for all state residents, AARP's Montana State Office commissioned a survey to understand Montanans' perception about current health care in the state, examine how they prioritize health care, and consider specific ways to expand access to health care coverage. This telephone survey of 801 Montana residents age 18+, who self-identified as registered voters, was conducted between November 19 and December 3, 2007. The survey finds that:

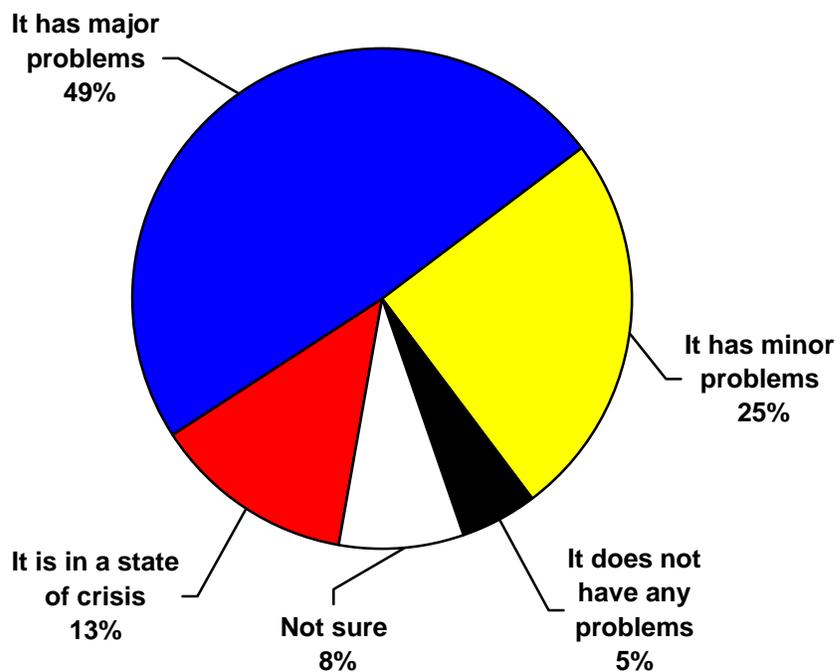
- ✚ **Montana registered voters age 18+ in this survey believe that the Montana health care system needs improvement.** Montana's health care system is in either a state of crisis or has major problems, according to 62 percent of those polled. While only 10 percent of Montana registered voters in this study were uninsured, 39 percent were either extremely or very concerned about future access to quality, affordable health care services for them and their family in the future.
- ✚ **Rising health care costs are of concern to Montana registered voters surveyed.** More than eight in ten experienced increases in out-of-pocket costs for health care over the past five years such that 60 percent indicate that it is a problem to afford their health care needs. Given this trend of rising costs for health care, 44 percent of Montana registered voters polled say that they are extremely or very concerned about being able to pay for health care services in the future.
- ✚ **Cost for services does affect willingness to seek treatment.** Some Montana registered voters surveyed do forego medical treatment and/or go without needed prescriptions medications because cost is prohibitive. Respondents over age 65 are far less likely to go without medical care and prescriptions than those age 18-64 but still, over the past year 17 percent have not sought out medical care and 15 percent have left a prescription unfilled due to cost.
- ✚ **Montana registered voters surveyed look to the Governor and the State Legislature to ensure affordable, quality health care coverage.** According to 85 percent of the registered voters polled, all Montanans should have access to quality, affordable health care coverage. Seventy-four percent believe that it is extremely or very important that this be a priority for their state government. Almost six in ten say they are more likely to vote for a candidate who supports this issue.

AARP strongly recommends that Montana policymakers carefully consider the findings in this study. The majority of Montana registered voters surveyed, many of whom vote in all or most state elections, are concerned about access to and cost of health care services and providers. They see costs rising without an end in sight and some have even foregone needed health care. As a result they are reliant on their elected officials to prioritize this issue.

Detailed Findings

Six in ten Montana registered voters age 18+ in this survey believe that health care in Montana is in a state of crisis, or at the least, has major problems.

Statement That Best Describes the State of Health Care in Montana Today (N = 801)*

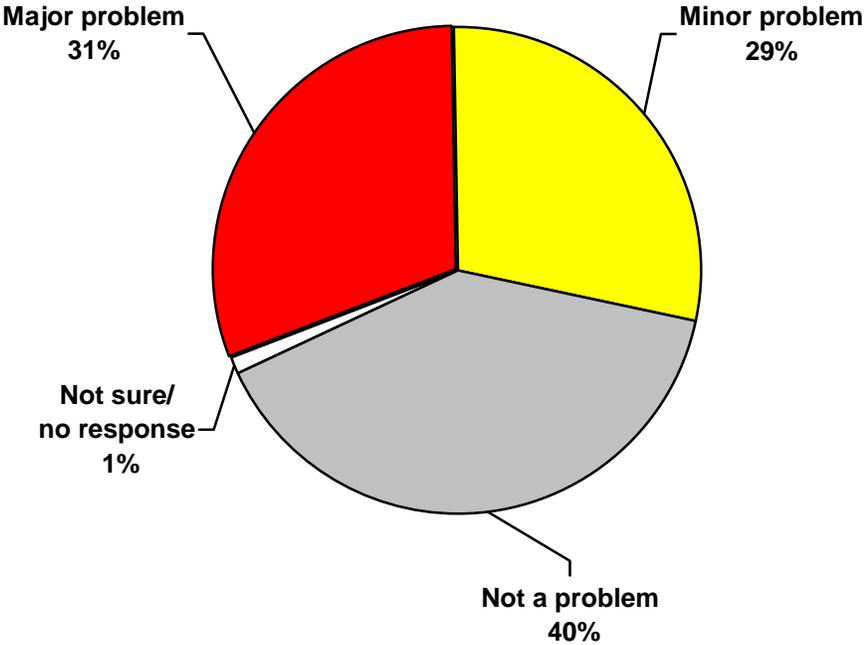


* Less than 0.5% of participants responded "no answer"

- ✚ Nine in ten (90%) respondents say that they currently have health care coverage, including private insurance or Medicare or Medicaid.
- ✚ Of those respondents who have health care coverage, about half (49%) are covered through an employer or their spouse's employer, while 44 percent have coverage through Medicare. Over a third (34%) has coverage through an individually purchased policy, such as COBRA. Multiple responses to this question were allowed.

Six in ten Montana registered voters age 18+ polled say that paying for their current health care needs is a major or minor problem. Respondents under age 65 are more likely than older respondents to say paying for out-of-pocket medical expenses is a major problem (37% versus 21%).

**How Much of a Problem it is to Afford Health Care Needs*
(N = 801)**

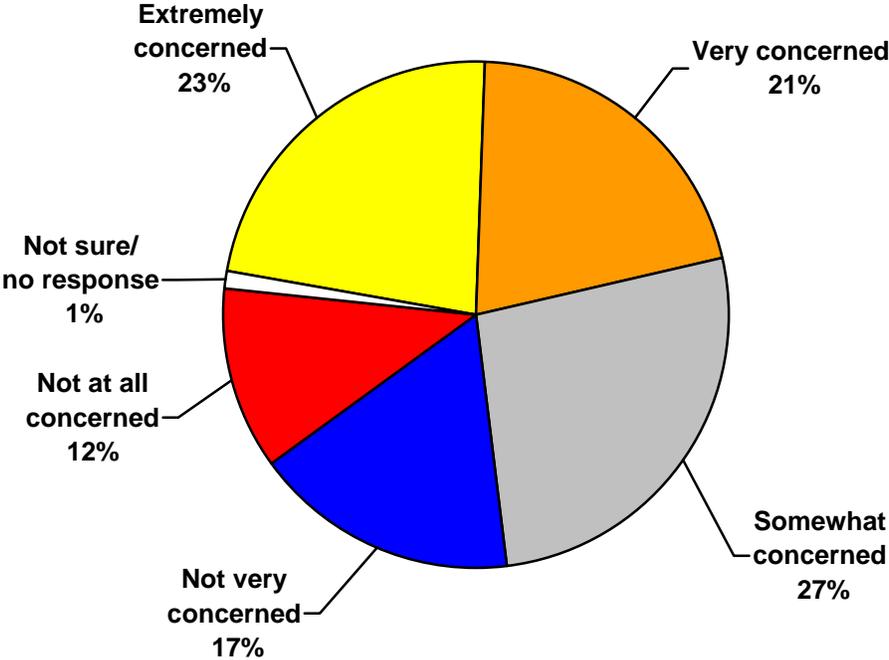


*Percentages may not sum to 100 due to rounding.

- ✚ In addition, eight in ten (82%) respondents say that the amount they pay for health care, including premiums and out-of-pocket costs, has increased over the past five years.
- ✚ Ten percent of respondents say there was a time in the last two years when they had no health care coverage. The most common reason for not having coverage was the inability to afford it (38%). Two-thirds (66%) of those without coverage say they had no coverage for two years or more.

Seven in ten Montana registered voters age 18+ surveyed say that they are at least somewhat concerned about being able to afford health care services in the future. Younger respondents are more likely than older respondents to say they are extremely or very concerned about paying for health care (18-64: 53% versus 65+: 28%).

**Concerned About Being Able to Pay for Health Care Services in the Future
(N = 801)***

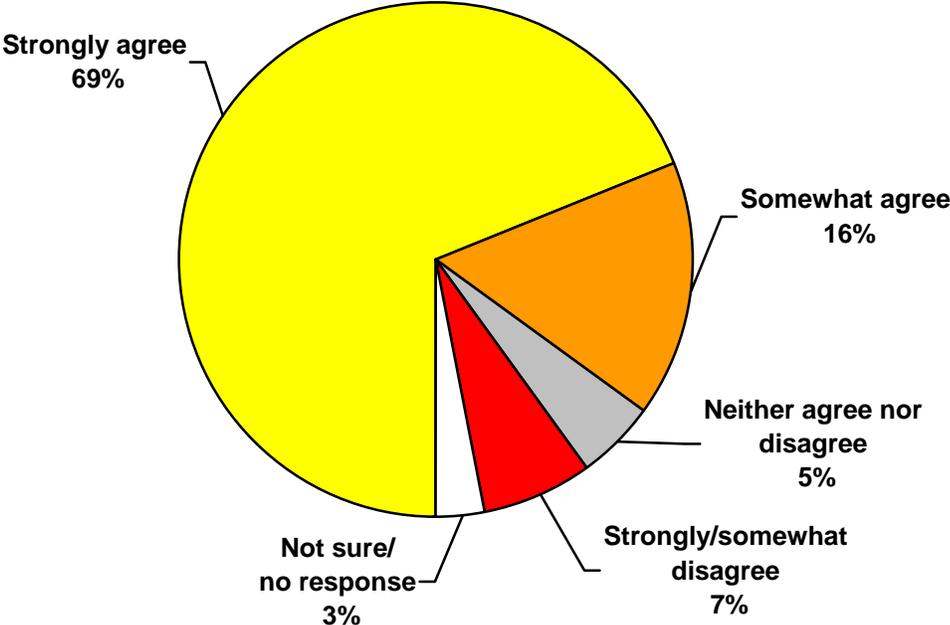


*Percentages may not sum to 100 due to rounding.

✚ One in six (17%) respondents say there has been a time in the last 12 months when they needed to see a doctor or seek health care but they did not because they could not afford it. A similar number (15%) have not filled a prescription in the last 12 months because they could not afford it.

Seven in ten Montana registered voters age 18+ surveyed strongly agree that all Montanans should have access to quality, affordable health care coverage. Younger respondents are more likely than older respondents to strongly agree with this statement (18-64: 73% versus 65+: 63%).

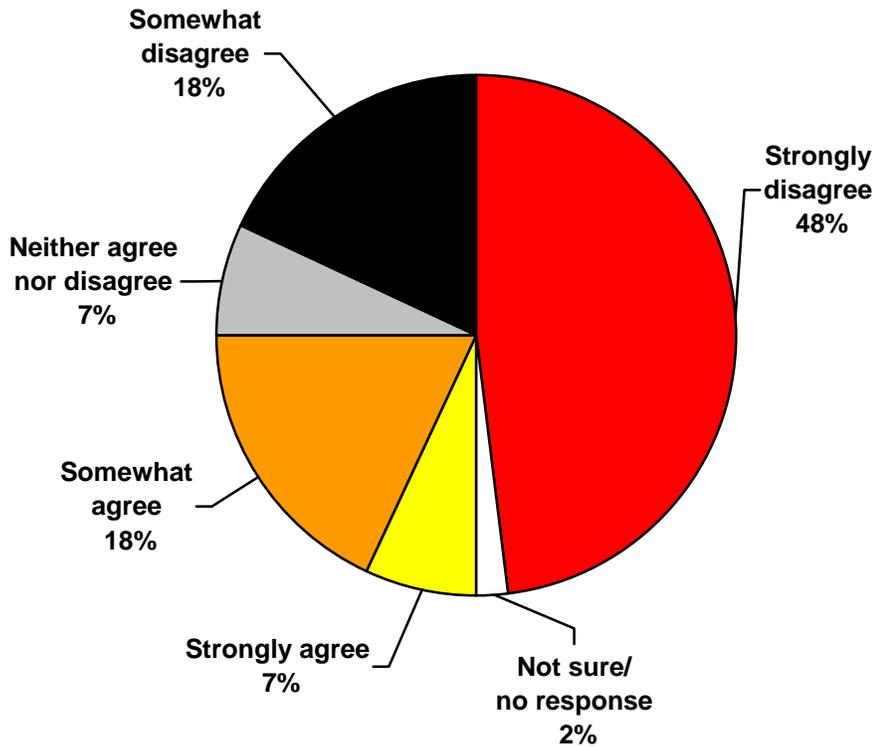
**All Montanans Should Have Access to Quality, Affordable Health Care Coverage
(N = 801)**



✚ Respondents strongly agree that insurance companies (57%), employers (52%), the government (48%), health care providers (44%), workers (40%), and individuals (39%) should contribute so that everyone can have access to quality, affordable health care coverage.

Almost half of Montana registered voters age 18+ polled strongly disagree that people with pre-existing medical conditions should pay higher premiums for their health care coverage.

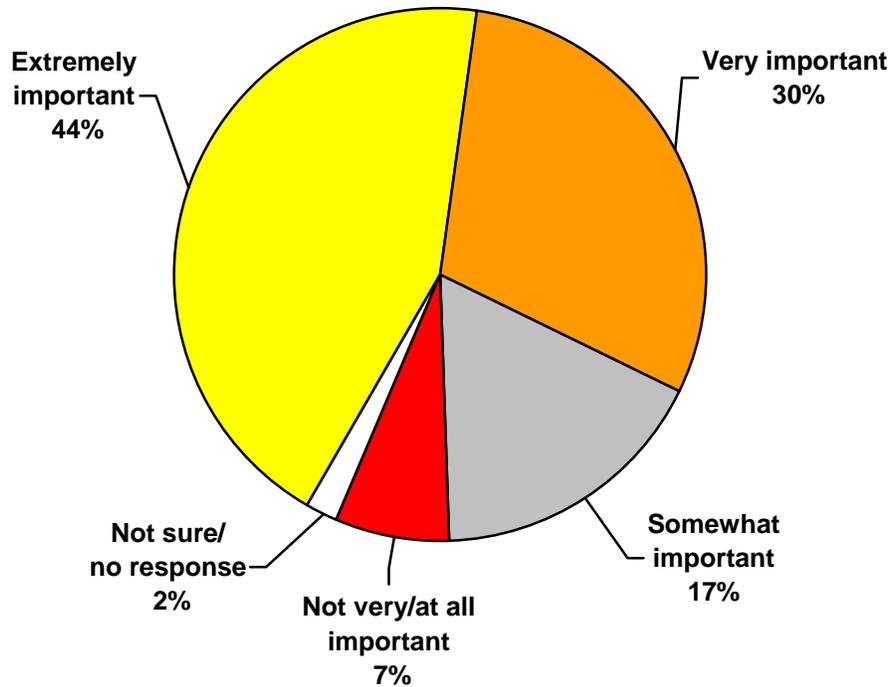
**Agreement That a Person with a Pre-Existing Medical Condition Should Pay Higher Premiums
(N = 801)**



- ✚ Over six in ten (64%) respondents strongly disagree that older people should pay higher premiums for health care coverage. Fifteen percent somewhat disagree with this statement.
- ✚ More than a third of respondents (35%) say that individuals and families should not be expected to pay more than 6 to 10 percent of their income after taxes for needed health care. Two in ten (22%) say people should be expected to pay 5 percent or less of their after-tax income.

Nearly three-fourths of Montana registered voters age 18+ polled say that it is important for the Governor and State Legislators to work to ensure that all Montanans have access to quality, affordable health care coverage.

**Important That the Governor and State Legislators Work to Ensure Access to Quality, Affordable Health Care Coverage for All Montanans
(N = 801)**

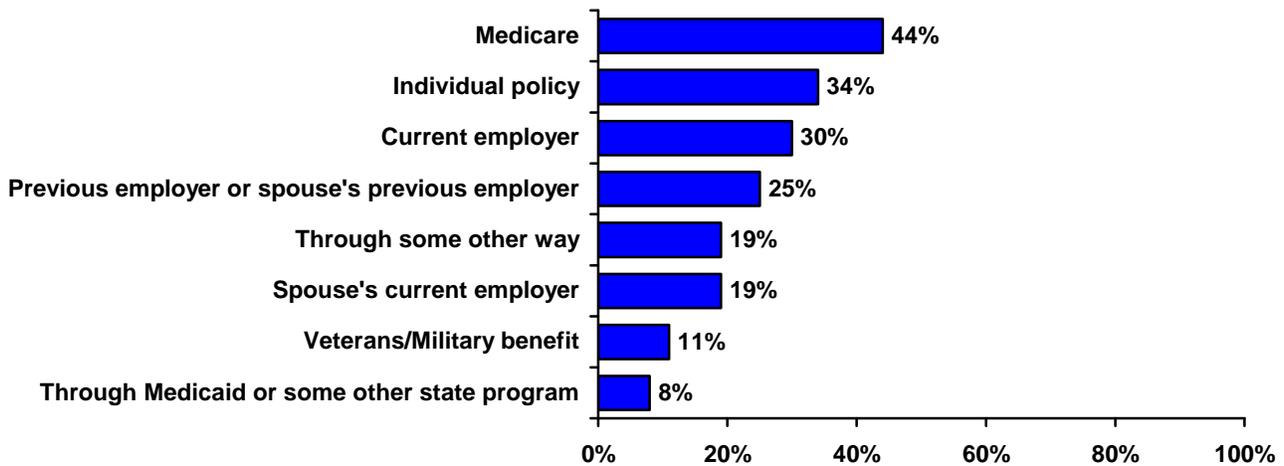


- ✚ Almost four in ten (39%) respondents are extremely or very concerned that they will not have access to quality, affordable health care services when they need them. Nearly three in ten (27%) are somewhat concerned.
- ✚ Nearly six in ten (58%) respondents say they are more likely to vote for a candidate for public office if he or she supports giving all Montanans access to quality, affordable health care coverage. For three in ten (27%) respondents this would not make a difference.

Health Care and Voting Profile of Montana Self-Identified Registered Voters Age 18+

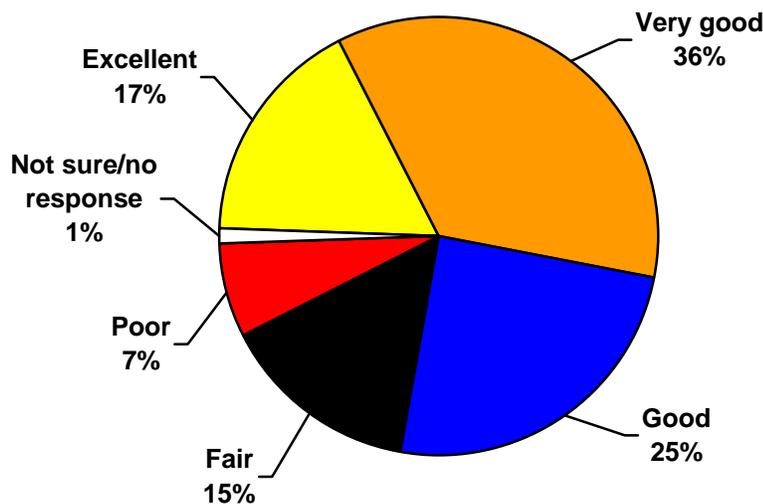
It is important to note that ten percent of Montana registered voters age 18+ polled do not have any kind of health care coverage, including health insurance or government plans such as Medicare or Medicaid. Of the 90 percent who have health care coverage, most maintain such coverage through Medicare, an individually purchased policy on their own, or their employer.

**Health Care Coverage for Montana Registered Voters Age 18+
(n = 719 respondents with health care coverage)**



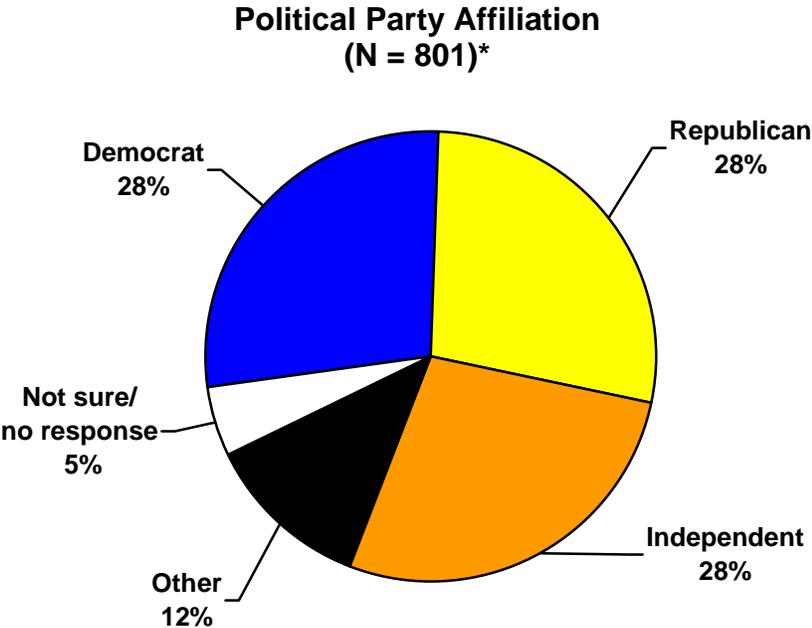
About eight in ten (79%) Montana registered voters age 18+ polled report that they are in excellent, very good, or good health.

**General Health Today
(N = 801)***



*Percentages may not sum to 100 due to rounding.

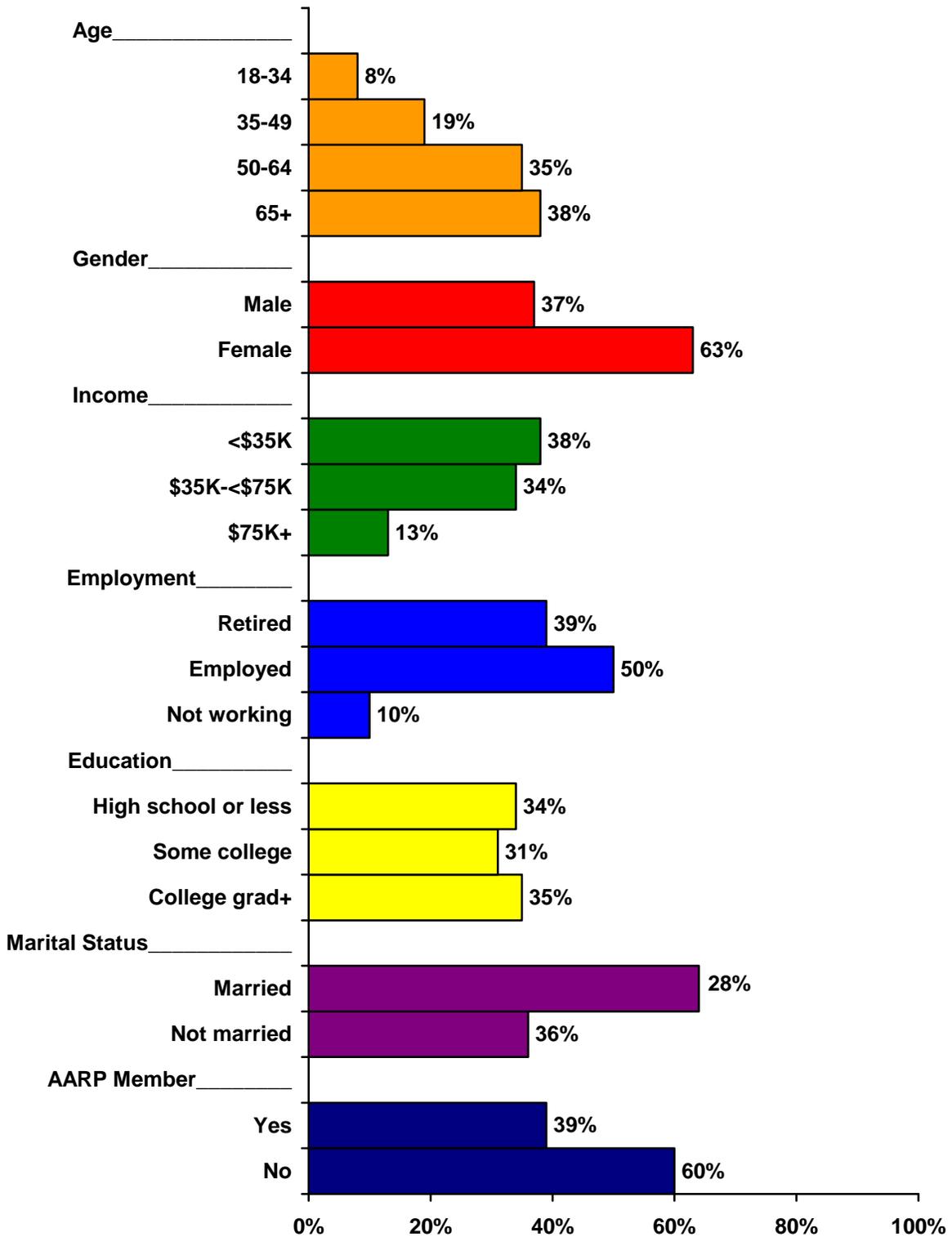
Montana registered voters age 18+ in this survey are evenly spread across political party affiliation. Nearly three in ten say they are Democrats, Republicans, and Independents.



*Percentages may not sum to 100 due to rounding.

- More than seven in ten (71%) respondents surveyed say they always vote in state elections for Governor and Legislators. About one in five (22%) vote most of the time, while four percent vote half of the time. Another three percent say they seldom or never vote.
- About four in ten (42%) consider their political views conservative, over a third (34%) say their views are moderate, and one in seven (14%) are liberal.

Demographics of Montana Self-Identified Registered Voters Age 18+ (N = 801)



* Percentage may not sum to 100 due to rounding effects, as well as the accounting of *not sure/no answer* responses.

Methodology

AARP commissioned Woelfel Research, Inc. to conduct a telephone survey of self-reported registered voters in Montana ages 18 and older. The survey was conducted November 19th through December 3rd, 2007, and a total of 801 interviews were completed.¹ A sample of this size has a sampling error of plus or minus 3.5 percent.²

The sample of 18 and older Montana registered voters was drawn at random from the Montana adult population in telephone households. The telephone sample was provided by STS, Inc. according to WRI specifications. Sample was drawn using standard list-assisted random digit dialing or Weighted (Type B) (RDD) methodology. *Active blocks* of telephone numbers (area code + exchange + two-digit block number) were selected with probabilities in proportion to their share of listed telephone households; after selection, two more digits were added randomly to complete the number. This method guarantees coverage of every assigned phone number regardless of whether that number is directory listed, purposely unlisted, or too new to be listed. Sampled phone numbers were compared against business directories and matching numbers purged.

The sample was not weighted. While the United States Census collects data on the distribution of registered voters by age and gender in each state, the sample size for Montana was insufficient to develop a weighting target. Throughout the report, statistics representing responses are reported in percentage. Percentages may not add up to 100 due to rounding effects.

¹ The response rate is 44 percent and the cooperation rate is 88 percent. The response rate is Response Rate 3 and the cooperation rate is Cooperation Rate 3 (AAPOR, 2007).

² This means that in 95 out of 100 samples of this size, the results obtained in the sample would be within ± 3.5 percentage points of the results obtained had everyone in the population been interviewed.

Annotated Questionnaire

2007 Montana Health Care Reform Survey
Survey sample: Montana Registered Voters Age 18+

N=801, Sampling Error =±3.5%.

INTRODUCTION/SCREENER

Hello, this is _____ calling from Woelfel Research, Inc., a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We would like to find out your opinions on some important issues concerning health care in Montana. Your views are important and we would greatly appreciate your participation. All your responses will be kept entirely confidential.

S1. Are you 18 years old or older?

1. Yes
2. No [ASK TO SPEAK TO AN ADULT]

S2. Are you currently registered to vote in Montana?

1. Yes
2. No [ASK TO SPEAK TO A REGISTERED VOTER]

S3. What is your current marital status? Are you....[READ OPTIONS]

1. Married
2. Not married, living with your partner or significant other
3. Separated
4. Divorced
5. Widowed
6. Or are you....
7. Currently single and never Married
8. Not Sure
9. Refused [DO NOT READ]

S4. Do you have any dependent children?

- | | |
|--------------------------|----------------|
| 1. Yes | CONTINUE |
| 2. No | [SKIP TO Q. 1] |
| 9. Refused [DO NOT READ] | [SKIP TO Q. 1] |

[ASK IF YES TO ABOVE QUESTION]

S5. How many dependent children do you have?

1. 1
2. 2
3. 3
4. More than 3
9. Refused [DO NOT READ]

Main Questionnaire

1. Some people believe that all Montanans should have access to affordable health care. Which of these statements do you think best describes the state of health care in Montana today? Would you say....**[READ EACH AND RANDOMIZE ANSWERS]**

<u>%</u>	
13	It is in a state of crisis
49	It has major problems
25	It has minor problems
5	It does not have any problems
8	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

2. Do you currently have any kind of health care coverage, including private health insurance or government plans such as Medicare or Medicaid?

<u>%</u>	
90	Yes
10	No [SKIP TO Q4]
-	Not sure [SKIP TO Q4] [DO NOT READ]
<0.5	Refused [SKIP TO Q4] [DO NOT READ]

3. **[ASK IF Q2=YES] Are you covered....**

[RANDOMIZE ORDER EXCLUDING DK AND REFUSED] [READ AND RECORD ANSWER FOR EACH] [MULTIPLE RESPONSE]

[INTERVIEWER NOTE: IF 65 OR OLDER, CONFIRM WHETHER THEY HAVE MEDICARE AND SOME OTHER COVERAGE SUCH AS AN INDIVIDUAL POLICY.]

[INTERVIEWER NOTE: IF RESPONDENT GIVES NAME OF INSURER OR SPECIFIC COMPANY NAME, ASK WHETHER THEY PAY FOR THE POLICY ON THEIR OWN OR IF IT IS PAID FOR BY AN EMPLOYER /PREVIOUS EMPLOYER AND RECORD APPROPRIATELY. ASK SPOUSE'S OR PARTNER'S EMPLOYER QUESTIONS ONLY IF MARRIED OR LIVING WITH PARTNER.]

3. (continued)

Yes	No	Refused	Not Sure	N=719 Currently have health care coverage
30	70	-	-	Through current employer
19	81	<0.5	-	Through your spouse's employer
34	64	-	2	On your own, through an individually purchased insurance policy
15	84	-	<0.5	Through a previous employer [MAY BE RETIREMENT BENEFIT]
10	89	<0.5	1	Through Spouse's previous employer [MAY BE RETIREMENT BENEFIT]
11	89	<0.5	<0.5	Through Veterans or military benefits
8	92	-	<0.5	Through Medicaid
44	56	-	<0.5	Through Medicare
19	81	-	<0.5	Through some other way: [RECORD]
11	89	<0.5	1	Through Government- Unspecified [VOLUNTEERED]
1	98	-	1	Through parents [VOLUNTEERED]

4. Considering the amount you currently pay in out-of-pocket medical expenses, including prescription drugs, insurance premiums, and co-pays how much of a problem is it for you to afford your health care needs [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— and the health care needs of your family]? Is it....?

<u>%</u>	
31	A major problem
29	A minor problem
40	Not a problem
1	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

5. Thinking about the amount you pay for health care including premiums and out-of-pocket costs, would say this amount has.....[READ EACH AND RANDOMIZE ANSWERS]

<u>%</u>	
82	Increased over the past five years
4	Decreased over the past five years
12	Stayed about the same
3	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

[SKIP RESPONDENTS WHO ANSWERED NO TO QUESTION 2 TO QUESTION 7]

6. During the past 2 years was there ever a time that you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— you, your spouse, your partner, or your dependent child, or children] **had no health coverage?**

N=719 Currently have health care coverage

<u>%</u>	
10	Yes
90	No [SKIP TO Q9]
<0.5	Not sure [SKIP TO Q9] [DO NOT READ]
-	Refused [SKIP TO Q9] [DO NOT READ]

7. What was the main reason you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— you, your spouse, your partner, or your dependent child, or children] **were without health care coverage?** [IF RESPONDENTS ANSWERED NO TO QUESTION 2 INTERVIEWER READS: “What is the reason you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— you, your spouse, your partner, or your dependent child, or children] **are without health care coverage?**”] [DO NOT READ LIST]

N=154 Were without health care coverage

<u>%</u>	
7	You lost your job and health benefits
3	You are unemployed
8	Health benefits are not available through your employer
3	Health benefits are available through your employer but you could not afford the premiums
38	You can not afford to purchase health insurance
4	No health insurance is available because of a pre-existing medical condition
1	You don't believe you needed insurance
7	You are able to pay for the medical care you needed for less than you have had to pay for insurance premiums, deductibles, and other costs
28	Other [Specify:_____]
1	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

8. For about how long were you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— you, your spouse, your partner, or your dependent child, or children] without health care coverage? [IF RESPONDENTS ANSWERED NO TO QUESTION 2 INTERVIEWER READS: “For about how long have you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— you, your spouse, your partner, or your dependent child, or children] been without health care coverage?”] Would you say[READ EACH ANSWER]

N=154 Were without health care coverage

<u>%</u>	
2	Less than a month
14	1 month to less than 6 months
5	6 months to less than a year
11	1 year to less than two years
66	2 years or longer
3	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

9. How concerned are you about not being able to pay for health care services in the future?

<u>%</u>	
23	Extremely concerned
21	Very concerned
27	Somewhat concerned
17	Not very concerned
12	Not at all concerned
1	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

10. Was there a time in the past 12 months when you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— you, your spouse, your partner, or your dependent child, or children] needed to see a doctor or seek other health care but did not because you couldn’t afford to pay for the doctor visit or other health care that was needed?

<u>%</u>	
17	Yes
83	No
1	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

11. Was there a time in the past 12 months when you did not fill a prescription for yourself [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE— yourself, your spouse, your partner, or your dependent child, or children] because you didn't have enough money to pay for it?

<u>%</u>	
15	Yes
85	No
<0.5	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

12. How strongly do you agree or disagree with the statement that “All Montanans should have access to quality, affordable health care coverage?” Do you....?

<u>%</u>	
69	Strongly agree
16	Somewhat agree
5	Neither agree nor disagree
4	Somewhat disagree
3	Strongly disagree
2	Not Sure
1	Refused [DO NOT READ]

13. How strongly do you agree or disagree that each of the following should contribute so that everyone can have access to quality, affordable health care coverage? [INTERVIEWER INSERT AND RANDOMIZE EACH ITEM BELOW] Do you strongly agree, somewhat agree, neither agree nor disagree, somewhat disagree, or strongly disagree that employers should contribute so that everyone can have access to quality, affordable health care coverage??

<i>N=801 Total Respondents</i>	Employers	Workers	Health care providers	Government	Insurance Companies	Individuals
Strongly agree	52	40	44	48	57	39
Somewhat agree	31	34	28	25	21	34
Neither agree nor disagree	4	4	6	4	5	5
Somewhat disagree	5	8	9	8	6	8
Strongly disagree	5	10	7	12	6	9
Not Sure	3	5	5	3	6	6
Refused [DO NOT READ]	1	<0.5	1	<0.5	1	1

14. Health insurance companies sometimes charge higher premiums for people with pre-existing medical conditions. How strongly do you agree or disagree that a person with a pre-existing medical condition should pay higher premiums for their health care coverage? Do you....?

<u>%</u>	
7	Strongly agree
18	Somewhat agree
7	Neither agree nor disagree
18	Somewhat disagree
48	Strongly disagree
2	Not Sure
-	Refused [DO NOT READ]

15. Health insurance companies can also charge higher premiums as people get older. How strongly do you agree or disagree that an older person should pay higher premiums for their health care coverage? Do you....?

<u>%</u>	
5	Strongly agree
11	Somewhat agree
5	Neither agree nor disagree
15	Somewhat disagree
64	Strongly disagree
1	Not Sure
<0.5	Refused [DO NOT READ]

16. What do you think is the most that individuals or families should be expected to pay for needed health care including premiums and all other costs? Should people be expected to pay....? [READ IF NECESSARY: “Disposable income is the amount of income you have left after taxes have been paid and any pre-tax contributions or deductions have been made.”] [READ LIST]

*N=13 Valid Respondents *Caution extremely small base size - Answer choices switched after interviewing began see q16B*

<u>%</u>	
15	5 percent or less of their disposable income or income after taxes
39	6-10%
8	11 to 20%
8	21 to 30%
-	31 to 40%
-	41 to 50%
-	More than 50%
-	No limit
23	Not sure [DO NOT READ]
8	Refused [DO NOT READ]

16B. What do you think is the most that individuals or families should be expected to pay for needed health care including premiums and all other costs? Should people be expected to pay....? [READ IF NECESSARY: “Disposable income is the amount of income you have left after taxes have been paid and any pre-tax contributions or deductions have been made.”] [READ LIST]

N=788 Valid Respondents

<u>%</u>	
4	None
22	5 percent or less of their disposable income or income after taxes
35	6-10%
18	More than 10% but less than 25%
3	More than 25% but less than 50%
2	More than 50%
14	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

17. How concerned are you that you [IF RESPONDENT HAS A SPOUSE, PARTNER, OR DEPENDENT CHILD OR CHILDREN INSERT EACH OF THE FOLLOWING AS APPROPRIATE—you, your spouse, your partner, or your dependent child, or children] will not have access to quality, affordable health care services when you need them in the future? Are you....?

<u>%</u>	
20	Extremely concerned
19	Very concerned
27	Somewhat concerned
18	Not very concerned
14	Not at all concerned
1	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

18. How important is it to you that the Governor and State Legislators work to ensure that all Montanans have access to quality, affordable health care coverage? Is it....?

<u>%</u>	
44	Extremely important
30	Very important
17	Somewhat important
3	Not very important
4	Not at all important
1	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

19. Would you be more or less likely to vote for a candidate for public office if he or she supports giving all Montanans access to quality, affordable health care coverage, or would it not make a difference in how you vote?

<u>%</u>	
58	More likely
27	Would not make a difference
8	Less likely
6	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

20. In 2008 there may be a ballot initiative for a plan that will provide health care coverage for all Montana children under age 18. Every child will be eligible for this plan and will be automatically enrolled. The cost of this plan will be covered by individuals and state and federal government. Families will pay a premium based on a sliding scale according to household income. This plan could cost the state of Montana \$20 to \$30 million dollars a year. How likely would you be to vote for this initiative? Would you be....?

<u>%</u>	
18	Extremely likely
21	Very likely
29	Somewhat likely
11	Not very likely
13	Not at all likely
7	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

Demographics

The following questions are for classification purposes only and will be kept entirely confidential.

D1. RECORD RESPONDENT'S GENDER. ASK ONLY IF ABSOLUTELY NECESSARY: "To ensure it is recorded accurately, could you please state your gender?"

<u>%</u>	
37	Male
63	Female

D2. Would you say that in general your health today is...?

<u>%</u>	
17	Excellent
36	Very good
25	Good
15	Fair
7	Poor
<0.5	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

D3. What is your age as of your last birthday? [IN YEARS] _____

<u>%</u>	
8	18-34
19	35-49
35	50-64
38	65+
1	Refused

D4. What is your current marital status? Are you...[READ OPTIONS]

<u>%</u>	
64	Married
3	Not married, living with your partner or significant other
<0.5	Separated
10	Divorced
15	Widowed
8	Or are you Currently single <u>and</u> never Married
-	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

D5. [IF D4 = 1 ASK: “Are you or your spouse currently a member of A-A-R-P?” IF D4 = 2 ASK: “Are you or your partner currently a member of AARP?” OTHERWISE ASK “Are you currently a member of AARP?”]

<u>%</u>	
39	Yes
60	No
1	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

D6. What is the highest level of education that you completed? [READ OPTIONS]

<u>%</u>	
5	0 to 12 th grade, but with no diploma
29	High school graduate or equivalent
19	Post high school education, but with no degree
12	2 year degree
17	4 year degree
6	Post graduate study, but with no degree
12	Graduate or professional degree
<0.5	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

D7. Which of the following best describes your current employment status? [READ OPTIONS]

<u>%</u>	
12	Self-employed full-time
4	Self-employed part-time
25	Employed full-time
10	Employed part-time
39	Retired and not working at all
2	Unemployed and looking for work
	Or are you....
8	Not in the labor force for other reasons
1	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

D8. Are you of Hispanic, Spanish, or Latino origin or descent?

<u>%</u>	
1	Yes
98	No
<0.5	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

D9. What is your race?

<u>%</u>	
93	White or Caucasian
<0.5	Black or African American
3	Native American or Alaskan Native
-	Asian
-	Native Hawaiian or other Pacific Islander
<0.5	Or are you some other race? [Please Specify: _____]
3	Not Sure
1	Refused [DO NOT READ]

D10. Thinking about your state elections for Montana Governor and Legislators in the last ten years, which of the following best describes your voting behavior? Would you say you vote always, most of the time, about half of the time, seldom, or would you say you never vote?

<u>%</u>	
71	Always
22	Most of the time
4	About half of the time
2	Seldom
1	Never
<0.5	Not sure [DO NOT READ]
<0.5	Refused [DO NOT READ]

D11. Do you consider yourself to be a Democrat, a Republican, an Independent, or something else?

<u>%</u>	
28	Democrat
28	Republican [SKIP TO Q13]
28	Independent [SKIP TO Q14]
12	Other [SKIP TO Q14]
3	Not sure [DO NOT READ] [SKIP TO Q14]
2	Refused [DO NOT READ] [SKIP TO Q14]

D12. Do you consider yourself to be a strong Democrat or would you say you lean Democratic?

N=220 Democrat Respondents

<u>%</u>	
52	Strong Democrat
47	Lean Democratic
1	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

[SKIP TO QUESTION 14]

D13. Do you consider yourself to be a strong Republican or would you say you lean Republican?

N=220 Republican Respondents

<u>%</u>	
55	Strong Republican
41	Lean Republican
4	Not sure [DO NOT READ]
-	Refused [DO NOT READ]

D14. How would you characterize your political views?

<u>%</u>	
42	Conservative
34	Moderate
14	Liberal
7	None of the above
3	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

D15. What is your 5-digit zip code? ____ ____ ____ ____ ____

D16. In general, how often do you go online to access the Internet or World Wide Web or to send and receive email? Would you say several times a day, about once a day, 3-5 days a week, 1-2 days a week, once every few weeks, less often than every few weeks, or do you never go online to use the Internet or check email?

<u>%</u>	
26	Several times a day
17	About once a day
8	3-5 days a week
8	1-2 days a week
3	Once every few weeks
3	Once a month or less
34	Or do you never go online to use the Internet or World Wide Web?
<0.5	Not sure [DO NOT READ]
1	Refused [DO NOT READ]

**D17. Are you employed by or retired from.... [READ AND RECORD ANSWER FOR EACH]
[CREATE COLUMN THAT INDICATES EITHER DOES OR DOES NOT WORK IN HEALTH CARE INDUSTRY BASED ON THIS QUESTION]**

Yes	No	Not sure	Don't Know	
5	94	<0.5	<0.5	A health care <u>insurance</u> provider
9	91	<0.5	<0.5	A health care provider such as a hospital, pharmacy, or managed care facility
7	92	<0.5	1	Some other aspect of the health care industry [Please Specify: _____]

D18. We realize income is a private matter and so rather than ask you anything specific about your income, I'd like to ask you to please stop me when I get to the category that your includes your household's income before taxes in 2006. Was it....[READ OPTIONS]

<u>%</u>	
5	Less than \$10,000
13	\$10,000 to less than \$20,000
20	\$20,000 to less than \$35,000
16	\$35,000 to less than \$50,000
10	\$50,000 to less than \$60,000
8	\$60,000 to less than \$75,000
13	\$75,000 or more
3	Not sure [DO NOT READ]
13	Refused [DO NOT READ]

That was our last question for tonight. Thanks you very much for taking the time to help us out. Have a great day/night!



AARP

Knowledge Management

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