

February 18, 2009

To: CyberTax members

From: David Alexander, Business Process Specialist, AARP Tax-Aide

Subject: CyberTax 2009-013: TaxWise Minor Update 23.08 - Now Available.

TaxWise users experiencing issues with their acceptance acknowledgements will want to download this update.

TaxWise Minor Update 23.08 is now available for download from the TaxWise support site. Since this is a minor update it will not be posted to the Electronic Filing Center. Partners or Volunteers without Internet access can contact TaxWise Customer Support at 1-800-411-6391 to request this update be posted through TaxWise Mail. This update includes the release of the Puerto Rico short form for print only. This package has not been approved for e-file. As soon as it is approved an update will be issued to enable the "e-file" button. Release notes are below and attached.

Release Notes - Version 23.08.02

February, 2009

Welcome to TaxWise® for Tax Year 2008

We look forward to working with you this tax season. If you need assistance, contact Customer Service:

- * Online at <http://support.taxwise.com>
- * By e-mail at customer.support@cchsfs.com
- * By phone at (866)-641-9473. If you are a Pay-Per-Return customer, please call (706)-290-7201.

Before contacting Customer Service, try searching our Knowledge Base. It is continuously updated and may help you find the answer you need-quick and easy. You can access the Knowledge Base at <https://support.taxwise.com>.

23.08.02 Minor Update

Purpose of Update

This update corrects printing of Form 9325 when Direct Debit is selected for a Balance Due Return. It changes TaxWise to always process Acceptance Acknowledgements using Coordinated Universal Time (UTC). It modifies the Reset DCN function to allow resetting of DCN for Stand-Alone States.

Individual Update

- * Enables e-filing for the following forms:

Form 6478 - Alcohol and Biofuel Fuels Credit Form 8820 - Orphan Drug Check Form 8835 - Renewable Electricity, Refined Coal Production Credit

- * Disables e-filing for the following forms due to IRS changes:

Form 3468 - Investment Credit - Will not be enabled at all for Tax Year 2008 Form 8844 - Empowerment Zone Credit

- * Corrects depreciation when a vehicle is depreciated and 50% bonus depreciation is taken in 2008

Business Update

- * New lasers delivered for Form 8586, Form 8844, Form 8845, Form 5227
- * Form 1120S - Calculation change for Automobile Depreciation Limits

Puerto Rico Update

- * Short Form delivered for Print Only. Efile has not yet been approved.
- * Long Form is delivered for reference only and should NOT be used to complete returns.

Leaders, please share this information with volunteers who may not receive CyberTax.

**CyberTax messages will be available weekly on the Extranet (<http://www.aarp.org/tavolunteers>) in the "General Program Communication" section.

*** "Release Notes Minor Update 2308.pdf"

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