

January 15, 2009

To: CyberTax Members

From: David Alexander, Business Process Specialist, AARP Tax-Aide

Subject: CyberTax 2009-03: First Major Update- TaxWise Version 23.03

Please see the attached information on the first major update of the year for TaxWise. Please note that some users may have not received the notification through the normal process due to technical difficulties.

On January 12, 2009 the first **Major** update for TaxWise software was released. **All computers using TaxWise desktop must be operating at version 23.03 to prepare and transmit returns.**

Normally TaxWise provides email notifications of updates to registered users; however, a technical difficulty was experienced with the release of the update email notice and resulted in some users not receiving the notification. TaxWise desktop users can download the comprehensive Major update version 23.03 (which includes minor updates 23.01 and 23.02) from the support site at www.taxwise.com or through the Electronic Filing Center (EFC). To register for TaxWise email updates, users can log in to the TaxWise support site and select "notify me when my products are updated". All email accounts identified with TaxWise orders were registered to receive email notifications.

Leaders, please share this information with volunteers who may not receive CyberTax.

**CyberTax messages will be available weekly on the Extranet (<http://www.aarp.org/tavolunteers>) in the "General Program Communication" section.

*** "Release Notes Major Update 2303.pdf" attached.

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