

TaxWise Backup to Disk Error 292

When Using

Tax-Aide TrueCrypt Installer Version 6-2-055 in Traveler Mode

Problem: When the TaxWise Backup to Disk utility is started from an installation of TaxWise that is running from a Tax-Aide TrueCrypt Traveler Mode removable data storage device, the backup utility fails with the following error:



This issue affects all Traveler Mode TrueCrypt installations created or converted using the Tax-Aide TrueCrypt Installer Version 6-2-055. The error is caused by the V055 Start Traveler procedure opening the traveler drive as a Windows removable drive. The fix is to open the traveler drive as a Windows fixed disk drive.

The "Tax-Aide TrueCrypt V55 to V56 upgrade.exe" file should be run against all Traveler Mode drives that have been created or converted using the Tax-Aide TrueCrypt Installer Version 6-2-055. This upgrade file will not affect any TrueCrypt Volumes (container files) that have been created. It replaces the "Start_Tax-Aide_Drive.exe" file in the \Tax-Aide_Traveler\ folder with the 056 version.

The "Tax-Aide TrueCrypt V55 to V56 upgrade.exe" file will be available on the AARP Tax-Aide Extranet Technology page shortly. Until it is available there, it will be available in the "NTC Pending Releases" folder of the Files section of the T-VOG Yahoo! group.

The forthcoming Tax-Aide TrueCrypt Installer Version 6-3-060, which will be available on the AARP Tax-Aide Extranet Technology page shortly, includes this fix and the upgrade to support Windows 7. To avoid having to run the "Tax-Aide TrueCrypt V55 to V56 upgrade.exe" file against Traveler drives, it is recommended that the Version 6-3-060 Installer be used to create all future Traveler drives.