

AARP Driver Safety Program

Dear AARP Driver Safety Program Volunteer:

Approximately every five years we begin a process to revise our curriculum in order to make sure that we are presenting the most accurate and up-to-date safety information to our students.

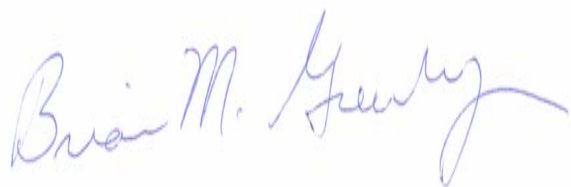
As part of the revision process, we would like to have your input via the enclosed questionnaire, which is being mailed to all of the AARP Driver Safety Program volunteers.

It is critical to our efforts that each of you complete this survey. As the people who are most familiar with the Student Workbook, Instructor Manual and visual aids, you are in the best position to help us determine what should be added, deleted or modified in the next version of the course.

Please return your completed questionnaire and any additional materials in the postage paid envelope by April 30, 2004.

Thank you very much for your help with this survey and for your continued dedication to our AARP Driver Safety Program.

Sincerely,



**Brian Greenberg
National Program Consultant
AARP Driver Safety Program**



**Frank Carroll
National Director
AARP Driver Safety Program**

2004 AARP DRIVER SAFETY PROGRAM VOLUNTEER SURVEY

(n = 3,181)

1. How long have you been a Driver Safety volunteer?
 10% Less than one year
 12% One to two years
 26% More than two years but less than five years
 29% Five years or more but less than ten years
 21% Ten years or more
 2% Missing
2. What is your current volunteer position?
 79% Instructor
 9% Assistant State Coordinator
 1% Trainer
 1% Chief Trainer
 1% Telephone Coordinator
 2% Associate State Coordinator
 * Marketing Specialist
 1% State Coordinator
 * Regional Coordinator
 5% Missing
3. How long have you held this position?
 13% Less than one year
 15% One to two years
 28% More than two years but less than five years
 25% Five years or more but less than ten years
 16% Ten years or more
 3% Missing
4. How many courses do you instruct in a year? _____
 Average seven courses per year
5. Of that number of courses how many do you instruct:
 A. During the day 89%
 B. In the evenings 26%
 C. On weekends 23%
6. For how many of your courses do you use a TV and VCR?
 88% Almost all 1% A few 5% Missing
7. For how many of your courses do you use a slide projector?
 4% Almost all 4% A few 5% Missing
 1% Some 86% None
8. If a DVD version of the classroom video were available, for how many courses would you use a DVD player?
 18% Almost all 25% A few 7% Don't know
 2% Some 48% None
9. Are you: male or female?
 74% Male
 23% Female
 3% Missing
10. What is your age? _____ years
 Average age 71 years
11. Are you (or your spouse) an AARP member?
 93% Yes
 4% No
 3% Missing
12. Are you Hispanic or Latino?
 (See Q13)
13. Would you say you are White, Black or African-American, Asian or Pacific Islander, or something else?
 89% White
 3% Black/African American
 1% Hispanic/Latino
 1% Asian
 * Pacific Islander
 1% Other
 5% Missing
14. What is your 5 digit zip code? _____

CHAPTER 1

15. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Topic	Ease of Presentation					Level of Detail				
	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Introductions	72%	19%	2%	*	7%	5%	68%	12%	2%	12%
B. Quiz	72%	18%	2%	*	8%	10%	71%	2%	1%	16%
C. Icebreaker	63%	22%	4%	1%	10%	7%	66%	4%	6%	17%
Topic	Clarity of Information					Student Interest				
	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Introductions	69%	20%	2%	*	8%	30%	43%	11%	2%	14%
B. Quiz	71%	18%	1%	*	9%	54%	29%	2%	*	14%
C. Icebreaker	65%	21%	4%	1%	10%	42%	33%	8%	3%	14%

16. Please give us comments about Chapter 1 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 2

17. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Ease of Presentation						Level of Detail				
Topic	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Risk Assessment	62%	26%	3%	*	9%	16%	65%	3%	2%	15%
B. Reaction Time	57%	27%	6%	1%	9%	16%	65%	2%	3%	15%
C. Distractions	66%	22%	2%	*	9%	17%	64%	3%	1%	15%
D. Close Calls	61%	24%	5%	*	10%	15%	64%	4%	2%	15%
E. Crash Prevention	59%	26%	4%	*	11%	18%	62%	3%	1%	16%
F. Crash Occurrence	60%	24%	3%	*	13%	21%	58%	2%	1%	17%
Clarity of Information						Student Interest				
Topic	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Risk Assessment	60%	26%	4%	*	10%	36%	43%	6%	1%	15%
B. Reaction Time	58%	25%	6%	1%	10%	56%	26%	4%	*	14%
C. Distractions	65%	23%	2%	*	10%	46%	35%	4%	*	14%
D. Close Calls	60%	25%	4%	*	10%	39%	38%	7%	1%	15%
E. Crash Prevention	59%	27%	4%	*	10%	47%	34%	4%	*	15%
F. Crash Occurrence	60%	25%	3%	*	11%	48%	33%	4%	1%	14 %

18. Please give us comments about Chapter 2 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 3

19. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Ease of Presentation						Level of Detail				
Topic	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Miss- ing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Miss- ing (1)
A. Crash Data	60%	21%	5%	1%	13%	21%	56%	3%	2%	18%
B. Vision	72%	17%	2%	*	9%	13%	70%	3%	*	14%
C. Hearing	65%	20%	4%	1%	10%	14%	65%	5%	1%	15%
D. Driver Exercise	60%	21%	6%	2%	11%	11%	60%	5%	10%	15%
E. Alcohol	66%	20%	3%	1%	10%	19%	59%	5%	2%	15%
F. Medications	60%	23%	4%	1%	12%	18%	57%	8%	1%	16%
Clarity of Information						Student Interest				
Topic	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Miss- ing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Miss- ing (1)
A. Crash Data	56%	24%	5%	1%	14%	44%	32%	5%	1%	18%
B. Vision	71%	17%	2%	*	10%	57%	27%	2%	*	14%
C. Hearing	65%	20%	4%	1%	10%	49%	31%	5%	1%	15%
D. Driver Exercise	63%	20%	4%	2%	11%	31%	34%	15%	5%	15%
E. Alcohol	63%	22%	4%	1%	10%	38%	37%	10%	1%	14%
F. Medications	60%	25%	4%	1%	10%	45%	33%	8%	1%	14%

20. Please give us comments about Chapter 3 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 4

21. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Ease of Presentation						Level of Detail				
Topic	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Car Phone	70%	15%	3%	1%	11%	29%	49%	4%	2%	15%
B. Shopping Center/Parking Lot	70%	18%	1%	*	10%	20%	65%	1%	0%	14%
C. Backing Up	64%	21%	4%	1%	11%	19%	63%	3%	1%	15%
D. Blind Spots	62%	24%	4%	1%	10%	23%	60%	1%	*	15%
E. Skidding	54%	26%	7%	1%	11%	22%	59%	2%	1%	16%
F. Hydroplaning	62%	22%	4%	*	11%	16%	66%	2%	1%	15%
G. Car Crime	67%	18%	3%	0%	12%	22%	58%	4%	1%	16%
Clarity of Information						Student Interest				
Topic	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Car Phone	63%	19%	4%	2%	12%	56%	23%	4%	1%	15%
B. Shopping Center/Parking Lot	66%	21%	2%	*	11%	51%	31%	3%	*	15%
C. Backing Up	61%	24%	4%	1%	11%	43%	35%	7%	1%	15%
D. Blind Spots	59%	24%	5%	1%	12%	55%	27%	2%	*	15%
E. Skidding	52%	28%	7%	1%	12%	45%	33%	6%	*	15%
F. Hydroplaning	61%	23%	4%	*	12%	46%	33%	6%	1%	15%
G. Car Crime	65%	21%	2%	*	12%	58%	22%	4%	*	16%

22. Please give us comments about Chapter 4 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 5

23. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Ease of Presentation						Level of Detail				
Topic	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Aggressive Driving	66%	21%	3%	*	10%	24%	60%	2%	*	14%
B. Road Rage	65%	21%	3%	*	10%	24%	59%	2%	*	15%
C. Personal Driving Chart	58%	23%	6%	1%	12%	10%	65%	5%	3%	17%
D. Control of My Driving	63%	23%	3%	*	11%	13%	66%	2%	1%	16%
E. Confronted by Aggressive Driver	65%	21%	3%	*	11%	21%	62%	2%	*	15%
F. Homework	52%	22%	6%	2%	18%	13%	47%	6%	10%	23%
Clarity of Information						Student Interest				
Topic	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Easy (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Aggressive Driving	65%	21%	2%	1%	11%	64%	20%	1%	*	15%
B. Road Rage	64%	21%	3%	1%	11%	65%	18%	2%	0%	15%
C. Personal Driving Chart	57%	24%	6%	2%	12%	35%	38%	10%	2%	15%
D. Control of My Driving	62%	23%	3%	*	12%	39%	38%	6%	1%	16%
E. Confronted by Aggressive Driver	64%	22%	2%	*	11%	62%	21%	2%	*	15%
F. Homework	53%	24%	5%	2%	16%	19%	34%	21%	10%	17%

24. Please give us comments about Chapter 5 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 6

25. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Ease of Presentation						Level of Detail				
Topic	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Following Distance	62%	24%	4%	1%	9%	20%	63%	2%	1%	14%
B. Space Cushion	65%	21%	4%	1%	10%	15%	66%	2%	3%	14%
C. Scanning	66%	20%	4%	*	10%	18%	65%	1%	1%	15%
D. Crashes	63%	22%	4%	*	11%	20%	63%	1%	1%	15%
E. School Bus	65%	19%	4%	1%	11%	29%	55%	1%	*	15%
Clarity of Information						Student Interest				
Topic	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Following Distance	62%	23%	4%	*	10%	57%	27%	2%	*	14%
B. Space Cushion	62%	22%	4%	1%	11%	40%	37%	7%	1%	14%
C. Scanning	62%	22%	5%	1%	10%	38%	42%	6%	1%	14%
D. Crashes	61%	24%	4%	*	11%	54%	29%	3%	*	14%
E. School Bus	59%	21%	6%	2%	12%	60%	24%	2%	*	14%

26. Please give us comments about Chapter 6 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 7

27. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Topic	Ease of Presentation					Level of Detail				
	Very Easy	Somewhat Easy	Not Very Easy	Not at All Easy	Missing	Add More Detail	Leave As Is	Less Detail	Delete Topic	Missing
	(5)	(4)	(3)	(2)	(1)	(5)	(4)	(3)	(2)	(1)
A. Signs	74%	14%	2%	*	9%	13%	72%	1%	1%	13%
B. Signals	74%	15%	1%	*	10%	13%	71%	1%	1%	14%
C. Pavement Markings	68%	19%	3%	*	10%	17%	68%	1%	*	14%
D. Lighting/Grading Barriers	65%	20%	3%	*	12%	15%	66%	1%	1%	17%
E. Work Zone	66%	18%	2%	*	13%	19%	62%	1%	1%	17%
Topic	Clarity of Information					Student Interest				
	Very Clear	Somewhat Clear	Not Very Clear	Not at All Clear	Missing	Very Interested	Somewhat Interested	Not Very Interested	Not At All Interested	Missing
	(5)	(4)	(3)	(2)	(1)	(5)	(4)	(3)	(2)	(1)
A. Signs	74%	14%	1%	*	11%	59%	25%	3%	*	13%
B. Signals	72%	16%	1%	*	11%	54%	30%	3%	*	13%
C. Pavement Markings	67%	19%	3%	*	11%	51%	31%	3%	*	14%
D. Lighting/Grading Barriers	61%	21%	3%	*	14%	40%	38%	6%	1%	16%
E. Work Zone	62%	20%	4%	1%	13%	43%	36%	4%	1%	16%

28. Please give us comments about Chapter 7 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 8

29. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Ease of Presentation						Level of Detail				
Topic	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Vehicle Characteristics	64%	22%	4%	1%	10%	23%	58%	3%	2%	14%
B. Airbag	73%	16%	1%	*	10%	18%	66%	2%	0%	14%
C. Anti-lock Brakes	67%	19%	3%	*	11%	16%	65%	4%	*	14%
D. Safety Belts	76%	12%	1%	0%	11%	13%	70%	2%	*	15%
Clarity of Information						Student Interest				
Topic	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Vehicle Characteristics	60%	24%	4%	1%	11%	47%	31%	6%	1%	15%
B. Airbag	70%	17%	1%	*	11%	65%	20%	1%	*	14%
C. Anti-lock Brakes	67%	19%	3%	0%	11%	60%	23%	2%	*	15%
D. Safety Belts	74%	13%	1%	0%	12%	56%	26%	3%	*	15%

30. Please give us comments about Chapter 8 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 9

31. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Topic	Ease of Presentation					Level of Detail				
	Very Easy	Somewhat Easy	Not Very Easy	Not at All Easy	Missing	Add More Detail	Leave As Is	Less Detail	Delete Topic	Missing
	(5)	(4)	(3)	(2)	(1)	(5)	(4)	(3)	(2)	(1)
A. Intersection	61%	25%	4%	*	10%	19%	64%	2%	1%	14%
B. Right-of-Way	63%	23%	4%	*	10%	19%	66%	1%	*	14%
C. Left Turn	67%	20%	2%	*	10%	16%	68%	2%	*	14%
D. Series of Right Turns	69%	18%	2%	1%	10%	9%	72%	2%	2%	15%
E. Action Plan	52%	24%	8%	3%	13%	11%	53%	3%	17%	16%
Topic	Clarity of Information					Student Interest				
	Very Clear	Somewhat Clear	Not Very Clear	Not at All Clear	Missing	Very Interested	Somewhat Interested	Not Very Interested	Not At All Interested	Missing
	(5)	(4)	(3)	(2)	(1)	(5)	(4)	(3)	(2)	(1)
A. Intersection	61%	25%	3%	*	11%	56%	27%	2%	*	15%
B. Right-of-Way	61%	24%	3%	1%	11%	62%	22%	1%	*	15%
C. Left Turn	66%	20%	2%	*	11%	59%	24%	2%	*	15%
D. Series of Right Turns	69%	18%	2%	*	11%	43%	34%	7%	2%	14%
E. Action Plan	51%	24%	8%	3%	14%	27%	30%	16%	11%	16%

32. Please give us comments about Chapter 9 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 10

33. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Topic	Ease of Presentation					Level of Detail				
	Very Easy	Somewhat Easy	Not Very Easy	Not at All Easy	Missing	Add More Detail	Leave As Is	Less Detail	Delete Topic	Missing
	(5)	(4)	(3)	(2)	(1)	(5)	(4)	(3)	(2)	(1)
A. Freeway Preparation	66%	21%	3%	*	10%	13%	65%	4%	3%	15%
B. Entering Freeway	63%	23%	4%	*	10%	17%	67%	1%	*	14%
C. Driving Freeway	68%	20%	2%	0%	10%	13%	71%	2%	*	14%
D. No Zones	63%	21%	4%	*	11%	14%	68%	3%	1%	15%
E. Exiting Freeway	64%	21%	3%	*	11%	15%	68%	2%	*	15%
F. Action Plan	51%	24%	7%	3%	15%	10%	53%	4%	16%	17%
Topic	Clarity of Information					Student Interest				
	Very Clear	Somewhat Clear	Not Very Clear	Not at All Clear	Missing	Very Interested	Somewhat Interested	Not Very Interested	Not At All Interested	Missing
	(5)	(4)	(3)	(2)	(1)	(5)	(4)	(3)	(2)	(1)
A. Freeway Preparation	66%	20%	2%	*	12%	40%	35%	8%	2%	15%
B. Entering Freeway	63%	22%	3%	*	11%	58%	25%	3%	*	14%
C. Driving Freeway	67%	19%	2%	*	12%	54%	28%	3%	*	15%
D. No Zones	63%	21%	4%	*	12%	49%	30%	5%	1%	15%
E. Exiting Freeway	64%	21%	3%	*	12%	55%	27%	3%	*	15%
F. Action Plan	51%	24%	7%	3%	15%	25%	31%	15%	12%	17%

34. Please give us comments about Chapter 10 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

CHAPTER 11

35. For each topic below, please check ONE response for the ease of presentation, level of detail, clarity of information, and student interest.

Topic	Ease of Presentation					Level of Detail				
	Very Easy (5)	Somewhat Easy (4)	Not Very Easy (3)	Not at All Easy (2)	Missing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)
A. Reasons	58%	25%	5%	1%	11%	17%	65%	2%	1%	16%
B. Local Transportation	48%	27%	10%	3%	12%	16%	60%	3%	4%	17%
C. Personal Driving Capability Index	57%	24%	5%	1%	12%	12%	67%	2%	2%	16%
D. Wrap Up	61%	21%	3%	1%	14%	10%	65%	2%	4%	19%
Topic	Clarity of Information					Student Interest				
	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)
A. Reasons	62%	22%	3%	*	13%	42%	36%	6%	*	16%
B. Local Transportation	52%	27%	6%	2%	13%	32%	34%	14%	4%	16%
C. Personal Driving Capability Index	59%	24%	4%	1%	12%	35%	38%	9%	2%	15%
D. Wrap Up	61%	20%	3%	1%	15%	35%	36%	9%	4%	16%

36. Please give us comments about Chapter 11 including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

APPENDIX

37. For each topic below, please check ONE response for the level of detail, clarity of information, student interest, and frequency of use.

Topic	Level of Detail					Clarity of Information				
	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Missing (1)	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Missing (1)
A. Additional Tips	13%	64%	1%	1%	21%	58%	16%	*	*	26%
B. Railroad Crossings	12%	66%	2%	1%	20%	58%	16%	1%	*	25%
C. Passing To the Left	12%	65%	1%	1%	21%	56%	17%	1%	*	26%
D. Turning Situations	13%	64%	1%	1%	21%	57%	17%	1%	*	25%
E. Adverse Conditions	14%	64%	1%	1%	21%	56%	17%	1%	*	26%
F. Other Road Users	13%	64%	1%	1%	21%	55%	18%	1%	*	26%
G. Auto Maintenance	10%	62%	4%	3%	21%	53%	18%	2%	*	27%
H. Auto Insurance	11%	60%	3%	4%	22%	51%	18%	3%	*	28%
I. Emergency Road Kit	12%	61%	3%	1%	22%	55%	16%	1%	*	27%

(Q.37 Continued). For each topic below, please check ONE response for the level of detail, clarity of information, student interest, and frequency of use.

Topic	Student Interest					Frequency of Use				
	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Missing (1)	Frequently (5)	Sometimes (4)	Rarely (3)	Never (2)	Missing (1)
A. Additional Tips	32%	37%	7%	1%	24%	31%	31%	8%	1%	29%
B. Railroad Crossings	32%	36%	9%	1%	23%	32%	28%	10%	2%	28%
C. Passing To the Left	36%	33%	6%	1%	24%	35%	27%	8%	1%	29%
D. Turning Situations	40%	31%	5%	*	24%	38%	25%	7%	1%	29%
E. Adverse Conditions	37%	33%	5%	1%	24%	34%	28%	9%	1%	28%
F. Other Road Users	32%	36%	8%	1%	24%	32%	29%	9%	1%	29%
G. Auto Maintenance	25%	34%	15%	2%	24%	27%	28%	14%	3%	28%
H. Auto Insurance	30%	30%	12%	3%	25%	26%	26%	13%	5%	29%
I. Emergency Road Kit	27%	35%	12%	2%	24%	28%	28%	13%	2%	29%

38. Please give us comments about the Appendix including the student workbook and/or Instructor's manual; text and/or graphics. Note any incorrect information or specify any additional information needed.

VIDEO

39. For each topic below, please check ONE response for the quality of the video, level of detail, clarity of information, and student interest.

Quality of Video						Level of Detail				
Segments	Excellent (5)	Good (4)	Fair (3)	Poor (2)	Miss- ing (1)	Add More Detail (5)	Leave As Is (4)	Less Detail (3)	Delete Topic (2)	Miss- ing (1)
A. Welcome to AARP	29%	36%	13%	4%	17%	4%	47%	12%	15%	20%
B. Crash data	47%	29%	6%	1%	16%	19%	58%	1%	1%	21%
C. Physical changes	53%	26%	4%	1%	16%	16%	62%	1%	*	21%
D. Driver guidance	46%	30%	6%	1%	17%	15%	61%	1%	1%	22%
E. The vehicle	51%	27%	4%	1%	17%	13%	63%	2%	1%	22%
F. Stomp, stay, steer (anti-lock brakes)	59%	20%	3%	1%	17%	10%	64%	4%	1%	21%
Clarity of Information						Level of Interest				
Segments	Very Clear (5)	Somewhat Clear (4)	Not Very Clear (3)	Not at All Clear (2)	Miss- ing (1)	Very Interested (5)	Somewhat Interested (4)	Not Very Interested (3)	Not At All Interested (2)	Miss- ing (1)
A. Welcome to AARP	58%	20%	2%	1%	19%	15%	31%	23%	11%	20%
B. Crash data	59%	20%	3%	*	17%	47%	29%	4%	*	20%
C. Physical changes	63%	18%	1%	*	18%	55%	23%	2%	*	20%
D. Driver guidance	58%	21%	2%	*	18%	46%	29%	3%	*	21%
E. The vehicle	62%	18%	1%	*	18%	50%	25%	4%	*	21%
F. Stomp, stay, steer (anti-lock brakes)	68%	13%	1%	*	18%	58%	19%	3%	*	20%

40. Please give us comments about the Video. Note any incorrect information or specify any additional information needed.

41. Are there additional topics or lessons that you feel should be illustrated with a video.

30% Yes

35% No (GO TO Q. 43)

35% Missing

42. If yes, please identify the topic(s).

43. Please list any additional comments about the course materials.

Thank you for your participation.

Please fold this survey in half and place it in the enclosed return envelope which is already pre-addressed and has the postage pre-paid. (Please do not add stamps to the enclosed envelope).

(If the return envelope is missing please send the completed survey to: Gail Kutner, Senior Research Advisor, AARP, Room A3-332, 601 E Street NW, Washington, DC 20049.)

PLEASE RETURN THIS COMPLETED SURVEY BY: APRIL 30, 2004