



**Long-Term Care in
Tennessee: A Survey of
Self-Identified Registered
Likely Voters Age 18+**



March 2008



Long-Term Care in Tennessee: A Survey of Self-Identified Registered Likely Voters Age 18+

**Report Prepared by Joanne Binette
Data Collected by Woelfel Research**

**Copyright © 2008
AARP
Knowledge Management
601 E Street NW
Washington, DC 20049
<http://www.aarp.org/research/>
Reprinting with Permission**

AARP is a nonprofit, nonpartisan membership organization that helps people 50+ have independence, choice, and control in ways that are beneficial and affordable to them and society as a whole. We produce *AARP The Magazine*, published bimonthly; *AARP Bulletin*, our monthly newspaper; *AARP Segunda Juventud*, our bimonthly magazine in Spanish and English; *NRTA Live & Learn*, our quarterly newsletter for 50+ educators; and our website, www.aarp.org. AARP Foundation is our affiliated charity that provides security, protection, and empowerment to older persons in need with support from thousands of volunteers, donors, and sponsors. We have staffed offices in all 50 states, the District of Columbia, Puerto Rico, and the U.S. Virgin Islands.

Acknowledgements

AARP staff from the Tennessee State Office, State Affairs, and Knowledge Management contributed to the design and implementation of this study. Special thanks go to AARP staff including Rebecca Kelly, Patrick Willard, and Karin Miller, AARP's Tennessee State Office; JoAnn Lamphere, State Affairs; Rachelle Cummins, Darlene Matthews, Kate Bridges, and Jennifer Leslie, Knowledge Management. Thanks also go to Michael Schuster, Office of General Counsel, for his review of the report. John Woelfel of Woelfel Research insured a timely and high quality survey. Joanne Binette, AARP Knowledge Management, managed all aspects of the project and wrote the report. For more information, contact Joanne Binette at (202) 434-6303.

Registered Likely Voters Age 18+ in Tennessee Are Strong Supporters of Increasing Funds for Long-Term Care Services that Will Allow People to Remain in Their Own Homes and Communities

The lack of affordable, quality long-term care options in the home and community is a major issue in Tennessee. By any number of measures, Tennessee lags far behind all other states in offering older and disabled citizens a chance to receive long-term care in the home and community, rather than in nursing homes, which are often more costly.

AARP made the expansion of home and community-based care a priority years ago, and led the way in bringing the attention of state leaders to a more balanced approach to long-term care. The Choices for Care resolution adopted with broad bi-partisan support in 2005 began the process of changing state policies to make needed services, such as adult day care, in-home respite care, and care in assisted living facilities, accessible and affordable to individuals and their families. In 2006, AARP's efforts brought further attention to the need and provision of alternatives to institutional care. As a result, the state's TennCare program expanded the provision of home and community-based services.

This year Governor Phil Bredesen made clear his commitment to the expansion of alternatives to institutional care. In his State of the State address the Governor said, "Tennessee usually ranks dead last among the states in alternatives to nursing homes. This is the year I want to fix that, this is the year I want to fulfill my promise. In the months ahead, with your help, we are going to fundamentally restructure how long-term care is handled in our TennCare program, and it will be a much better and more humane program as a result."

Despite the fact that much of the current policy focus is on publicly funded services for those with limited incomes, comprehensive long-term care reform has the potential to impact almost every Tennessee family. When public assistance programs such as Medicaid begin to more fully cover services outside of nursing homes, families who can afford to pay for long-term care – as well as those who cannot – will finally gain access to needed services. Likewise, states which have enacted such reforms and have focused on helping people stay independent are saving millions of taxpayer dollars by reducing expenditures on more costly institutional care.

AARP's Tennessee state office, in effort to determine the support for response to the lack of options for affordable, quality long-term care services in homes and communities, commissioned a telephone survey to explore the opinions of self-identified Tennessee registered likely voters age 18+ on the current state of long-term care in Tennessee. The survey specifically explored respondents' preferences and concerns about where to receive long-term care services and their confidence in being able to afford these services and support for redirecting public funds to help people stay at home as long as possible. This survey of 811 self-identified registered likely voters age 18+ was conducted in February 2008 and had a sampling error of plus or minus 3.5 percent. The survey found that:

- ✚ **About nine in ten Tennessee registered likely voters age 18+ support increasing funds for services that would help people stay in their own homes and communities longer.** Importantly, four in five say that they would be more likely to vote for a candidate for Governor or State Legislature who supports allowing funds that are now only used for nursing homes to also be used for long-term care services that allow people to stay in their own homes or communities.¹

- ✚ **Three-quarters of Tennessee registered likely voters age 18+ want to receive long-term care services in their own homes.** About nine in ten say it is extremely or very important for them to have long-term care services that will allow themselves or their family members to stay at home for as long as possible. More than four in five say that it is extremely or very important to be able to get reliable information and help applying for all types of long-term care services.²

- ✚ **Six in ten Tennessee registered likely voters age 18+ are worried about being able to receive long-term care services in the setting of their choice.** More than four in ten say they are not very or not at all confident about being able to afford long-term care services for themselves or their family members.³

Long-term care is an issue that impacts many Tennesseans and is one they are very concerned about. Tennessee registered likely voters age 18+ want to have a choice of affordable long-term care services that will allow them to stay in their homes for as long as possible. Given their strong preference for in-home long-term care options, the desire for reliable information and the strong support for increasing funds for these services, Tennessee policymakers need to work on expanding long-term care choices and thereby providing alternatives to nursing home care. Tennessee registered likely voters age 18+ strongly support re-allocating resources from institutional care to in-home care and would likely vote for candidates who support this action.

¹ See Appendix questions 8, 9, and 10.

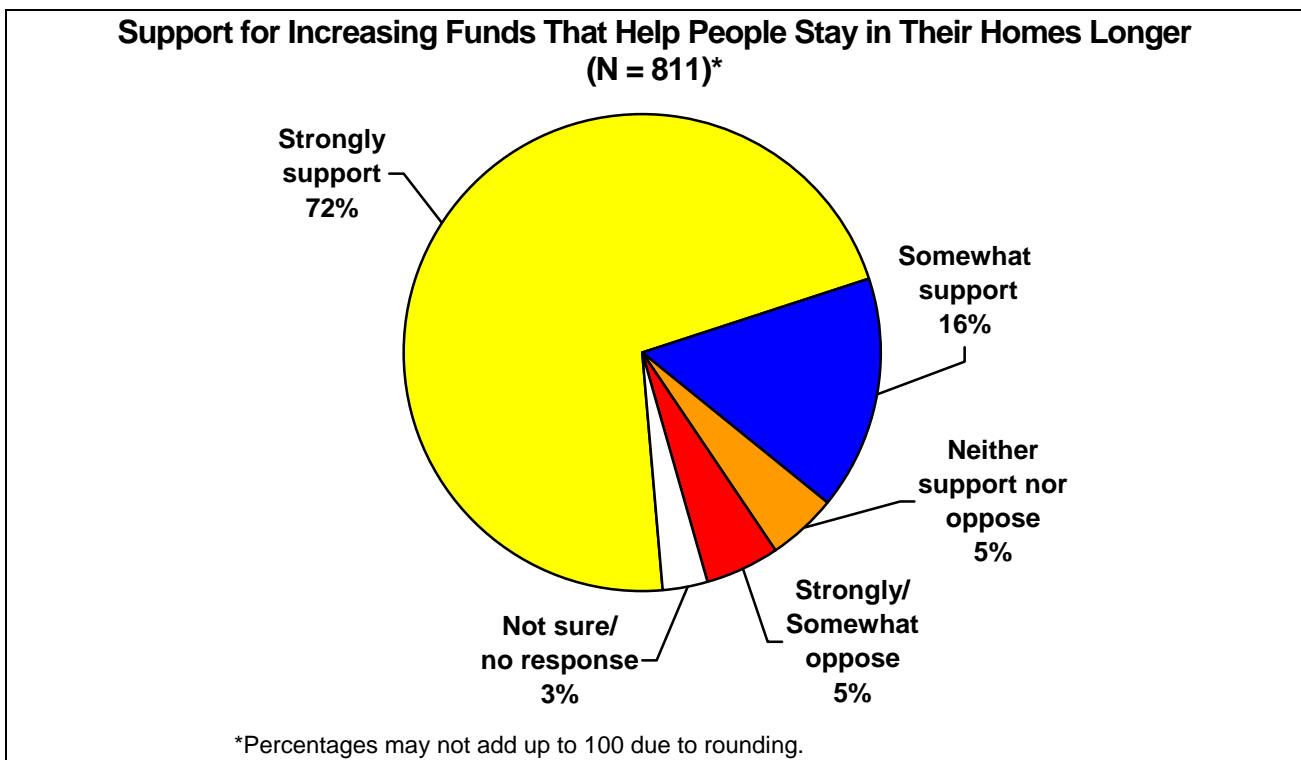
² See Appendix questions 1, 4, and 5.

³ See Appendix questions 2 and 3.

Findings

Tennessee registered likely voters age 18+ overwhelmingly support increasing funds for services that will help people stay in their own homes and communities longer.

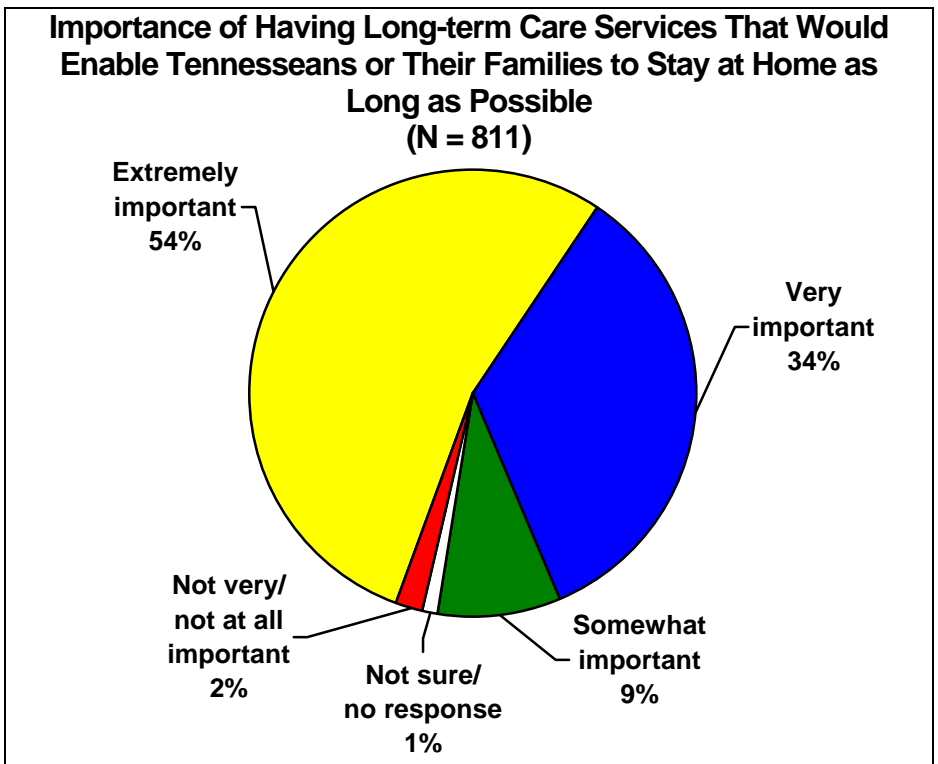
Tennessee allocates more than 98 percent of its long-term care funds on nursing homes rather than on long-term care services that allow people to stay in their own homes and communities. In fact, Tennessee is last among the 50 states in offering choices other than nursing home care.⁴ About nine in ten Tennessee likely voters age 18+ strongly or somewhat support increasing funds for services that help people stay in their own homes and communities longer. Only five percent oppose this action.



⁴ HCBS Clearinghouse for the Community Living Exchange Collaborative, Distribution of Medicaid Long-Term Care Expenditures for A/D Services - Institutional vs. Community-Based Services, FY 2006: <http://www.hcbs.org/openFile.php/fid/5957/did/2016>

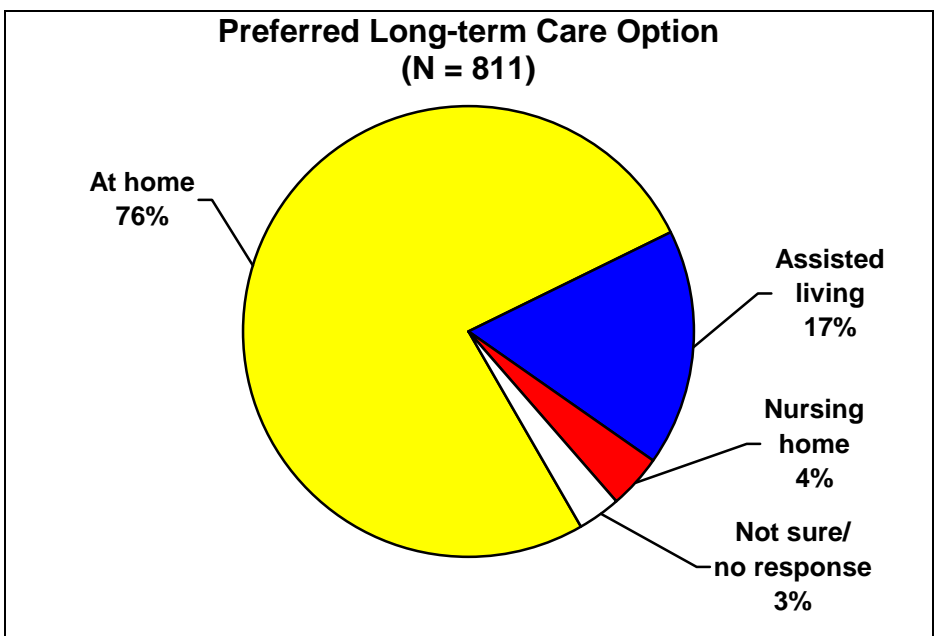
Nearly all Tennessee registered likely voters age 18+ believe it is important to have long-term care services that would enable them or their family members to stay at home as long as possible when long-term care is needed.

About nine in ten registered likely voters age 18+ in Tennessee believe that it is extremely or very important to have long-term care services that would enable themselves or their family members to stay at home as long as possible when long-term care is needed. Another one in ten says it is somewhat important.



Tennessee registered likely voters age 18+ overwhelmingly prefer to receive long-term care in their own homes while very few would choose to receive care in a nursing home.

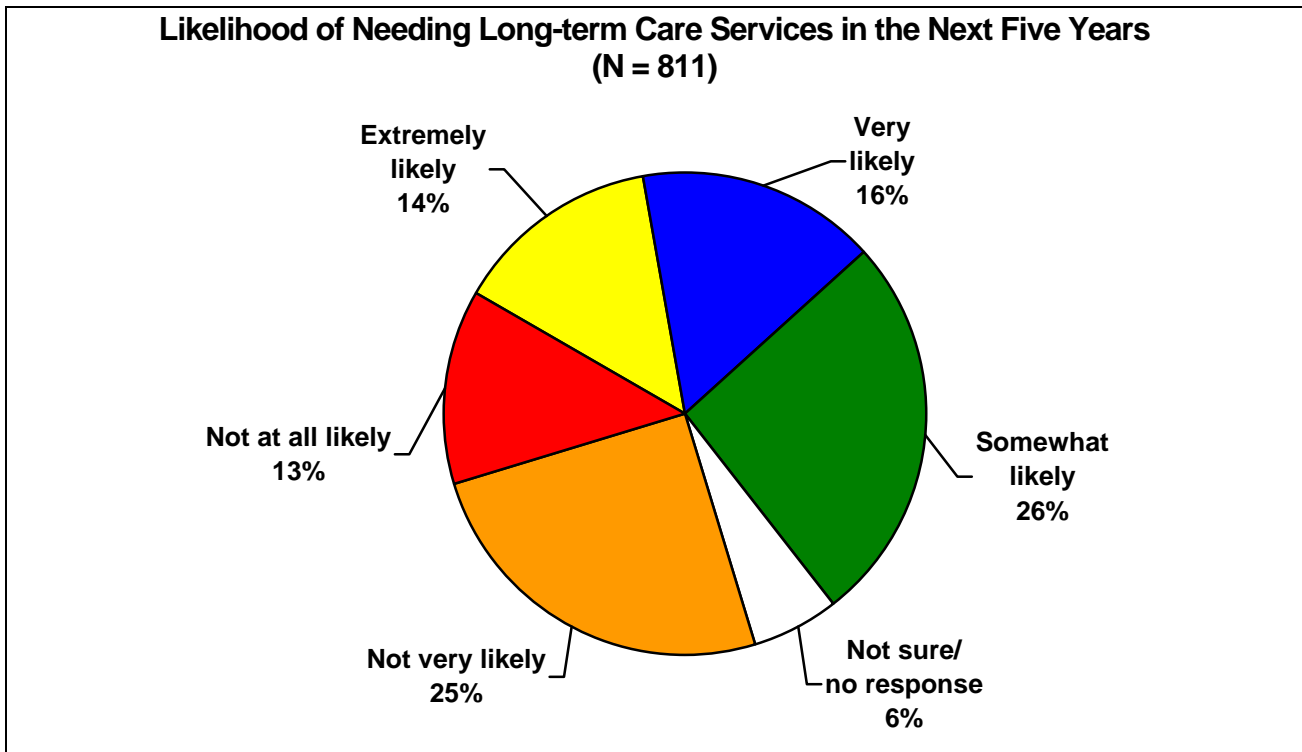
Three-quarters of Tennessee registered likely voters age 18+ want to receive long-term care services in their own homes from a nurse or personal care aide when long-term care is needed and their family members or friends cannot provide this care. Notably, one in six would prefer to receive care in a residential setting such as an assisted living facility. Very few would prefer to receive care in a nursing home.



The majority of Tennessee registered likely voters age 18+ say they or a family member are likely to need long-term care services in the next five years.

Three in ten Tennessee registered likely voters age 18+ say they or a family member are extremely or very likely to need long-term care services in the next five years while another quarter say they are somewhat likely to need this type of care.

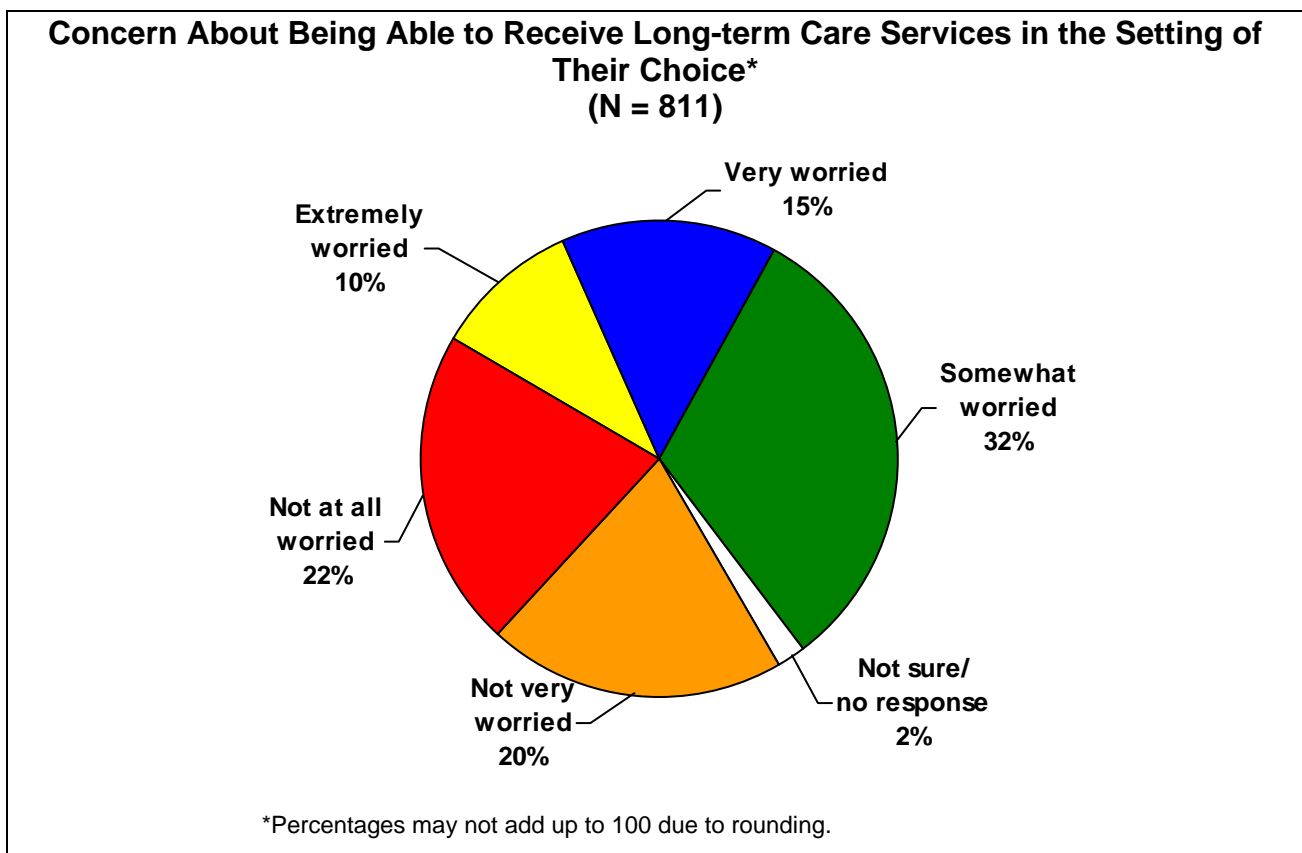
Moreover it is important to note that four in ten (41%) Tennessee registered likely voters age 18+ or members of their families say they actually used long-term care services either at home, in a residential setting, or in a nursing home within the past five years.



Tennessee registered likely voters age 18+ are worried about being able to receive long-term care services in the setting of their choice.

Approximately six in ten Tennessee registered likely voters age 18+ are extremely, very or somewhat worried about being able to receive long-term care services for themselves or their family members in the setting of their choice. Only about one in five are either not very or not at all worried about where they receive long-term care.

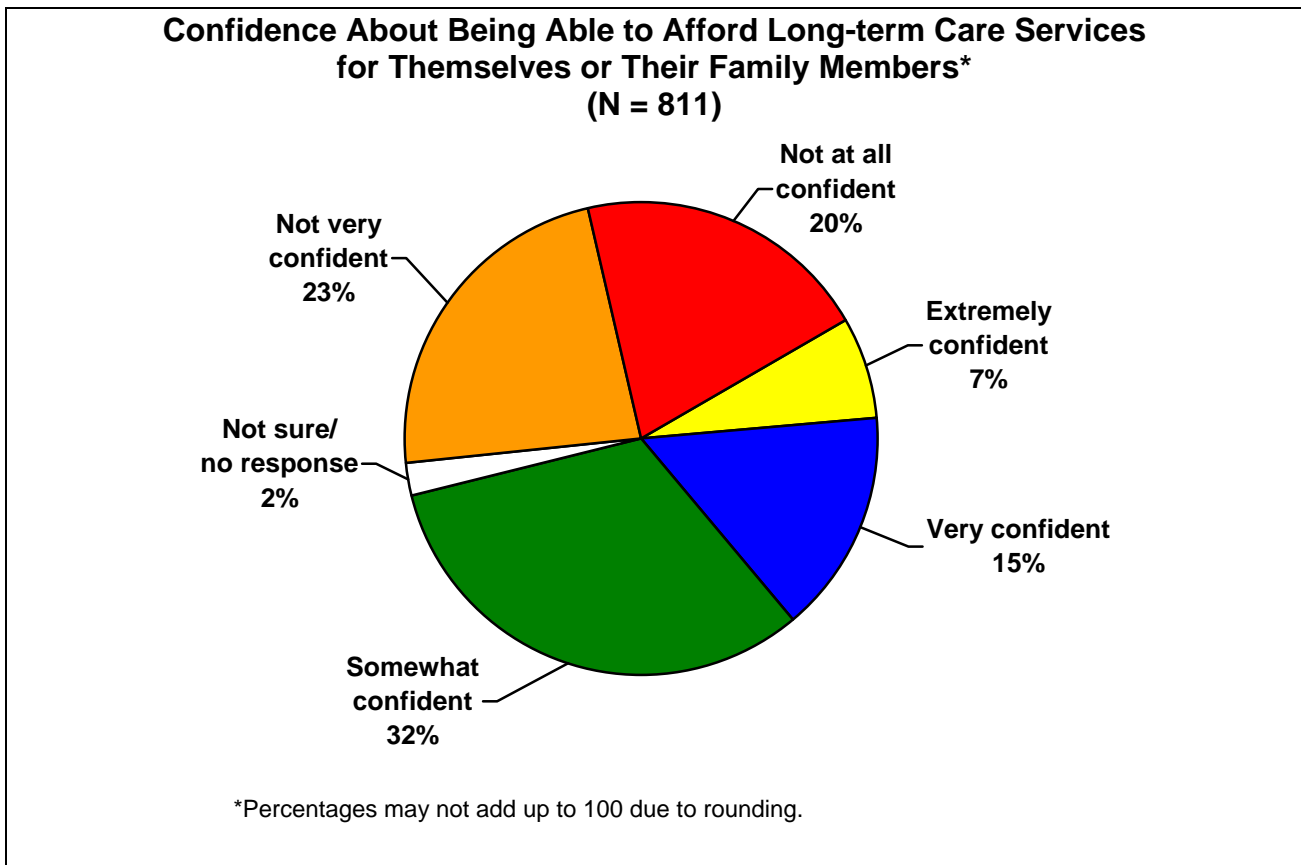
Experience with long-term care services and the likelihood of needing these services in the next five years are related to Tennessee likely voters' concern about being able to receive long-term care services in the setting of their choice. Tennessee registered likely voters age 18+, who report that they or a family member used long-term care services in the past five years, are much more likely to be worried about receiving future long-term care services in the setting of their choice, compared to those who have not used long-term care in the past five years (68% versus 51%). Similarly, registered likely voters age 18+, who indicate they or a family member are likely to need long-term care in the next five years, are much more worried about being able to receive long-term care in the setting of their choice, compared to those who say they are not likely to need these services in the next five years (70% versus 44%).



Many Tennessee registered likely voters age 18+ are not confident that they will be able to afford long-term care services for themselves or their family.

Currently, in Tennessee the cost of long-term care services can vary greatly depending on a person’s needs. For example, in Tennessee, two hours of daily care in the home costs about \$14,000 a year.⁵ Care in a nursing home costs about \$66,000 a year.⁶ Survey respondents were asked how confident they are about being able to afford long-term care services for themselves or for their family. More than four in ten say they are not very or not at all confident about being able to afford long-term care services for themselves or their family members. Slightly less than a third are only somewhat confident about being able to afford long-term care. Only seven percent say they are extremely confident, and only one in seven say they are very confident.

Experience with long-term care services and the likelihood of needing these services in the next five years are not related to Tennessee likely voters’ confidence about being able to afford long-term care services for themselves or their family members.

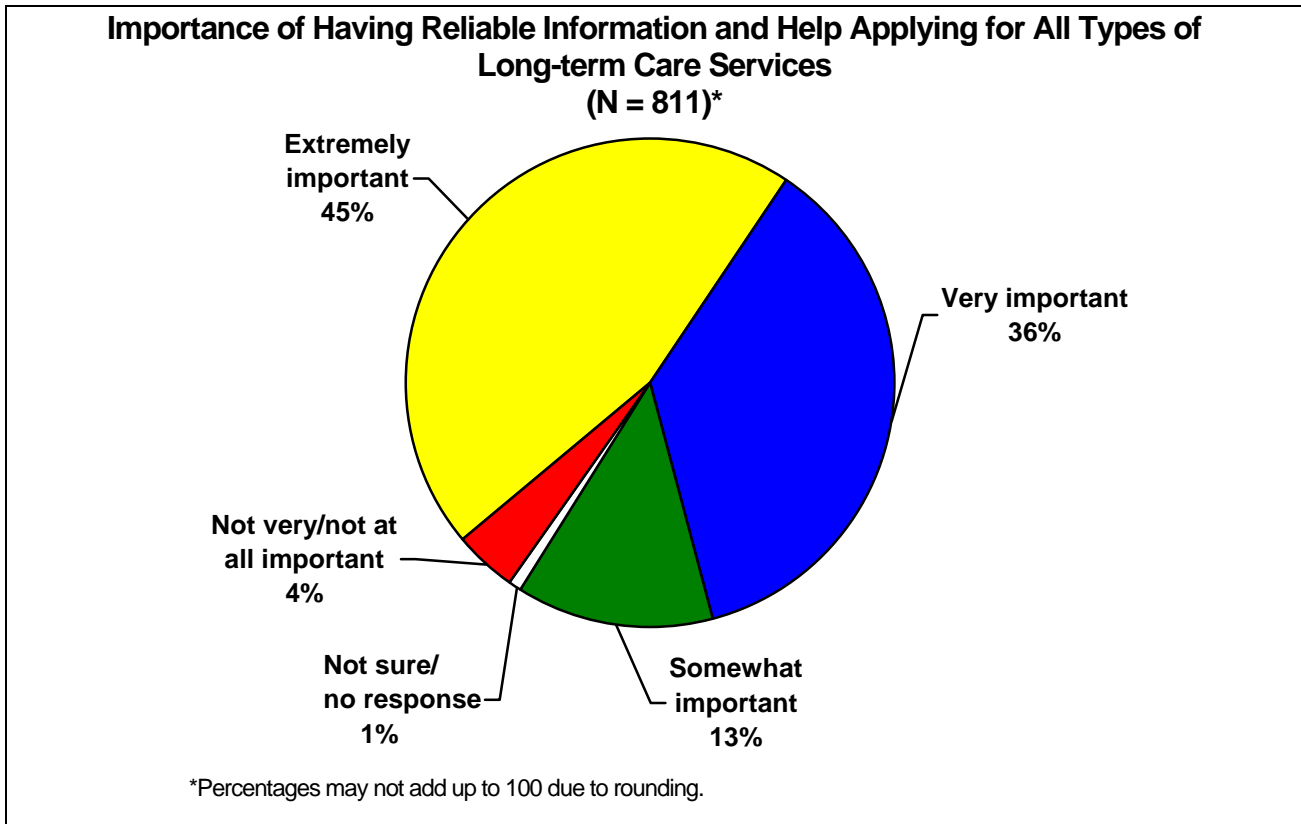


⁵ Metlife Mature Market Institute (September, 2007). *The Metlife Market Survey of Adult Day Services and Home Care Costs*: <http://www.metlife.com/Applications/Corporate/WPS/CDA/PageGenerator/0,4132,P8895,00.html>

⁶ Metlife Mature Market Institute (October, 2007). *The Metlife Market Survey of Nursing Home and Assisted Living Costs*.: <http://www.metlife.com/Applications/Corporate/WPS/CDA/PageGenerator/0,4132,P8895,00.html>

Nearly all Tennessee registered likely voters age 18+ believe it is important to be able to get reliable information and help applying for all types of long-term care services from a neutral source.

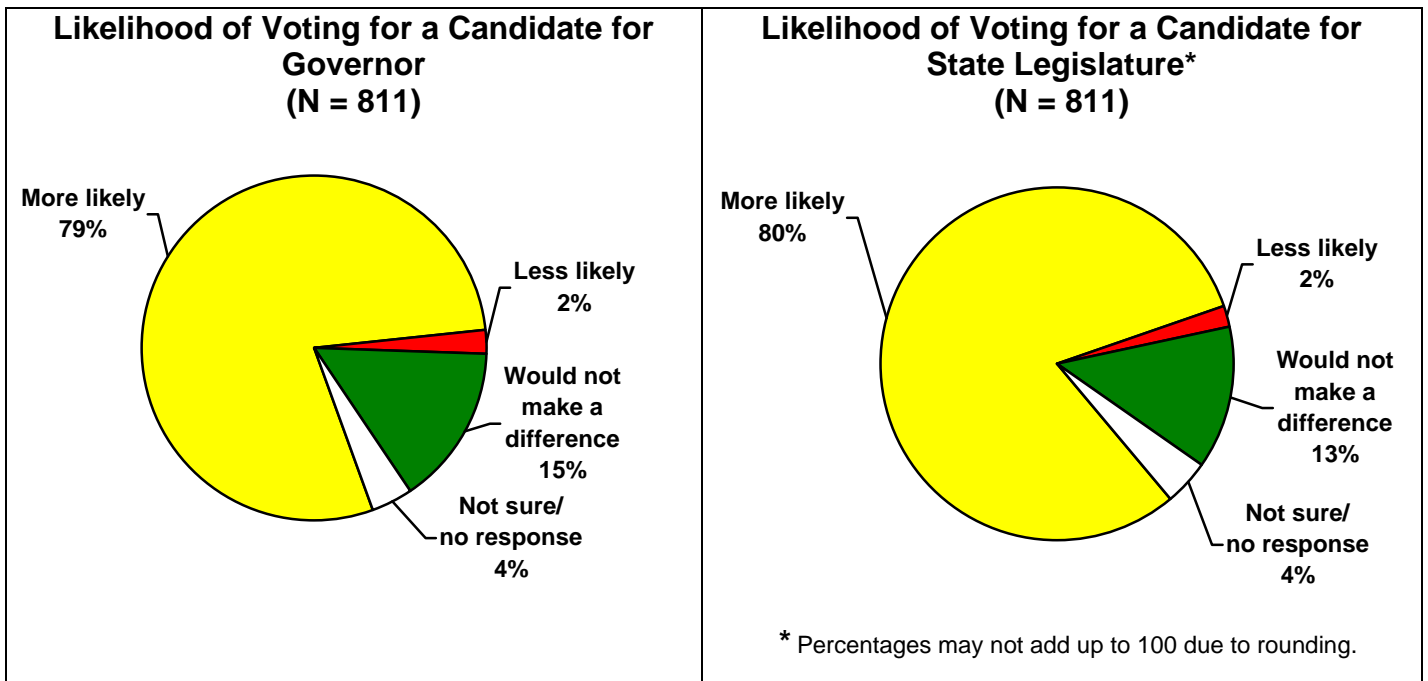
More than four in five Tennessee registered likely voters age 18+ say that it is extremely or very important to be able to get reliable information and help applying for all types of long-term care services, both government and private, from a knowledgeable source that is not trying to promote its own services. Another one in eight believes this is somewhat important.



Tennessee registered likely voters age 18+ say they would be more likely to vote for a candidate for Governor or State Legislature who supports allowing funds now used only for nursing homes to also be available for long-term care services that help people stay at home.

Four in five Tennessee registered likely voters age 18+ say they would be more likely to vote for a candidate for Governor or State Legislature who supports allowing funds that are now only used for nursing homes to also be used for long-term care services that allow people to stay in their own homes or communities. Only two percent say they would be less likely to vote for a candidate for either office who supports this action.

Likelihood of Voting for a Candidate for State Office Who Supports Allowing Nursing Home Funds to be Used for Long-term Care Services That Help People Stay in Own Home



Methodology

AARP commissioned Woelfel Research, Inc. to conduct a telephone survey of Tennessee residents age 18+ who identified themselves as registered likely voters. The survey was conducted between February 19 and 23, 2008, and a total of 811 interviews were completed.⁷ A sample of this size has a sampling error of plus or minus 3.5 percent.⁸

The sample of 811 registered, likely voters age 18+ was drawn at random from the Tennessee adult population in telephone households. The telephone sample was provided by STS, Inc. according to WRI specifications. Sample was drawn using standard list-assisted random digit dialing or Weighted (Type B) (RDD) methodology. *Active blocks* of telephone numbers (area code + exchange + two-digit block number) were selected with probabilities in proportion to their share of listed telephone households; after selection, two more digits were added randomly to complete the number. This method guarantees coverage of every assigned phone number regardless of whether that number is directory listed, purposely unlisted, or too new to be listed. Sampled phone numbers were compared against business directories and matching numbers purged.

Respondents were screened to insure they were registered voters. In addition respondents had to say that they were likely to vote in the 2008 presidential election by selecting one of the following responses:

- Absolutely certain to vote
- Very likely to vote
- Possibly will vote.

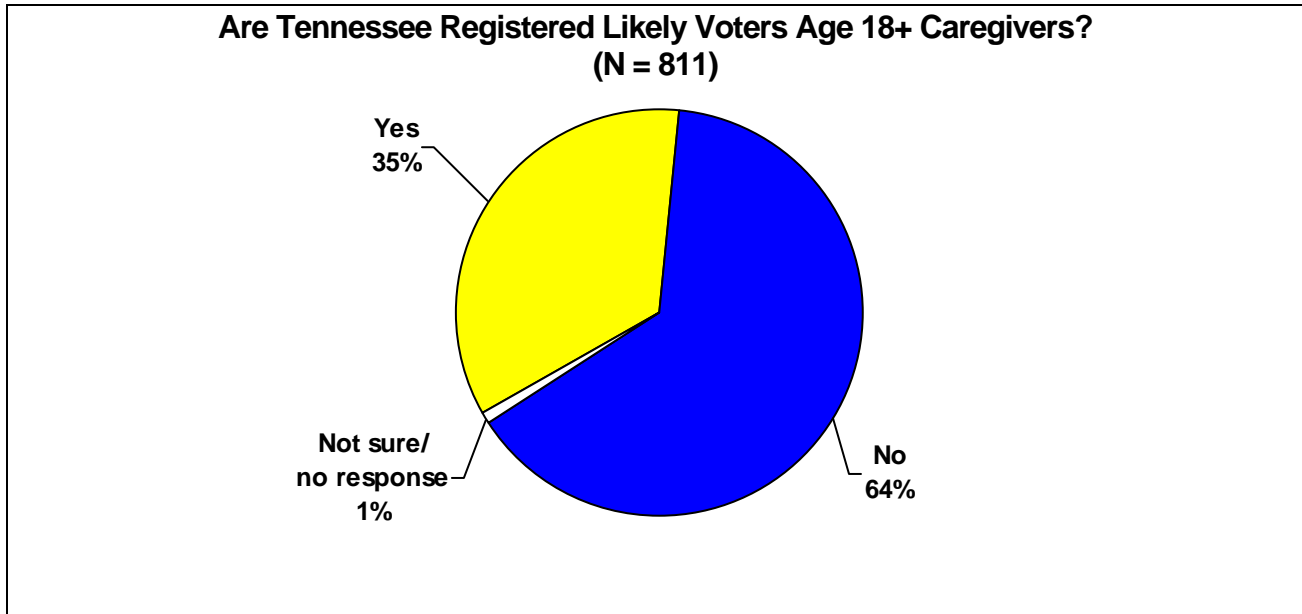
The sample data was not weighted. While the United States Census collects data on the distribution of registered voters by age and gender in each state, there are no reliable data available for the registered “likely” voter population in each state. Un-weighted responses to all survey questions are in the attached annotated questionnaire. Throughout the report, statistics representing responses are reported in percentages. Percentages may not add up to 100 due to rounding effects.

⁷ The response rate is 41 percent and the cooperation rate is 90 percent. The response rate is Response Rate 3 and the cooperation rate is Cooperation Rate 3 (AAPOR, 2007).

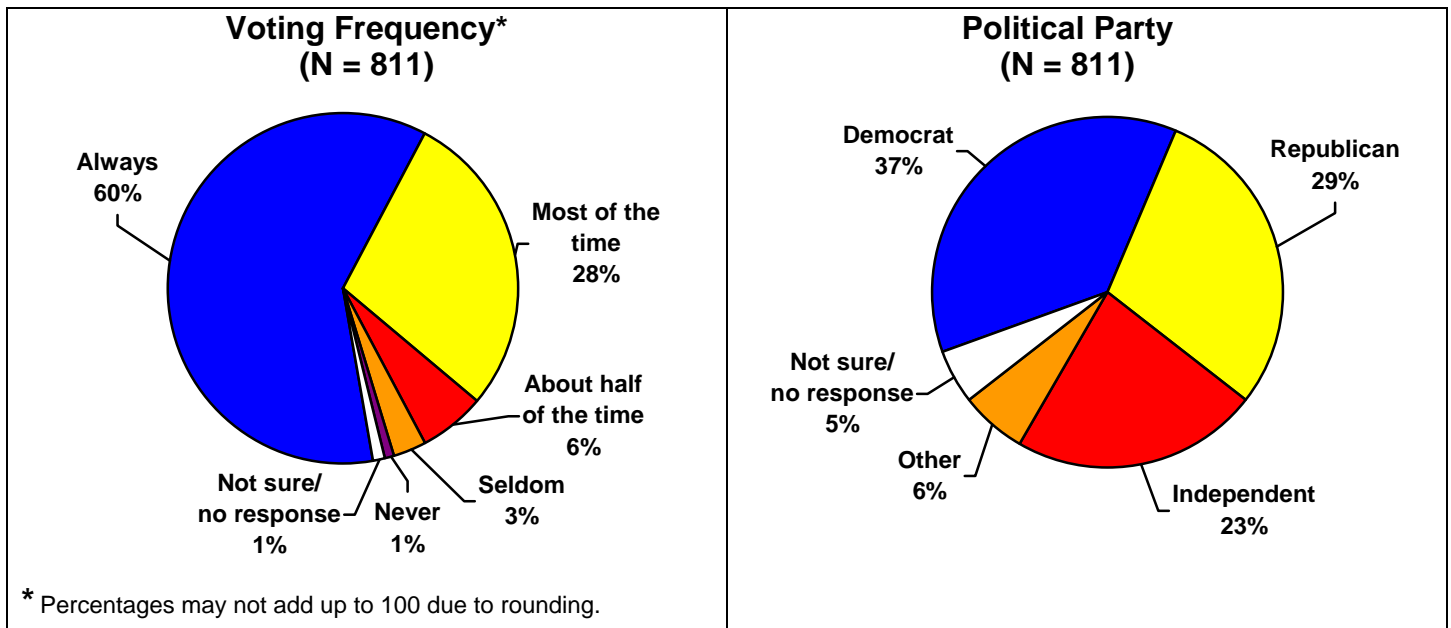
⁸ This means that in 95 out of 100 samples of this size, the results obtained in the sample would be within ± 3.5 percentage points of the results obtained had everyone who identified themselves as registered likely voters in the 18+ population in Tennessee been interviewed.

Respondent Profile

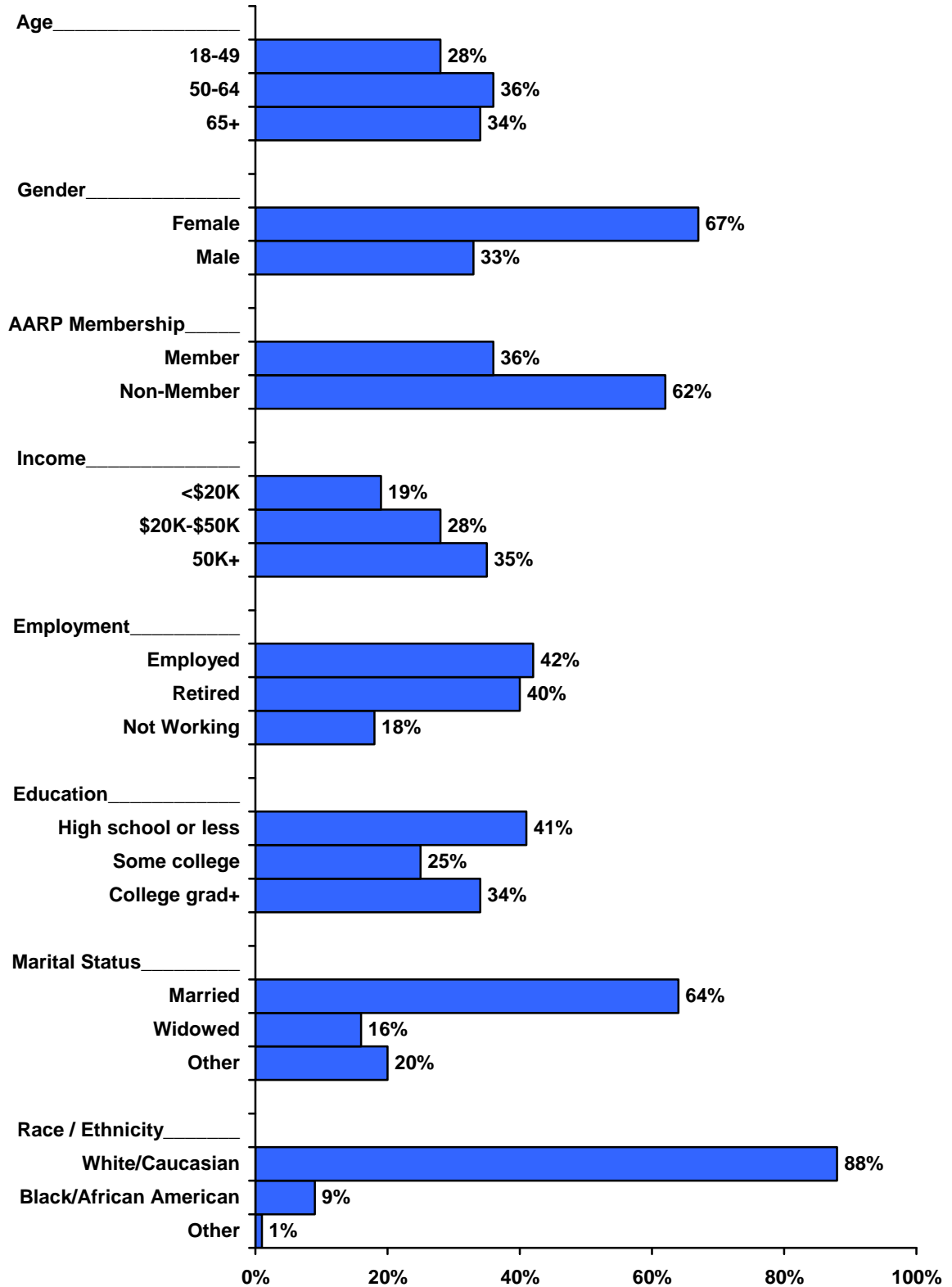
More than one in three Tennessee registered likely voters age 18+ has provided unpaid care to a relative or friend in the last 12 months. That is they may have helped someone with personal chores, managed their finances, arranged for outside services, or visited regularly to see how this person was doing.



Nearly nine in ten Tennessee registered likely voters age 18+ vote always or most of the time. Over one in three are Democrats, about three in ten are Republicans, and about one in four are Independents.



Respondent Demographics (N = 811)



Annotated Questionnaire

2008 AARP Tennessee Long-Term Care Survey

**N=811, Sampling Error = +/-3.5%
ANNOTATED VERSION**

Hello, this is _____ calling from Woelfel Research, Inc., a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We would like to find out your opinions on some important issues concerning health care in Tennessee. Your views are important and we would greatly appreciate your participation. All your responses will be kept entirely confidential.

S1. Are you between the ages of 18 and 64 or are you 65 years of age or older?

1. 18-64
2. 65 or Older
3. [DO NOT READ] Under 18 [ASK TO SPEAK TO SOMEONE 18 OR OLDER]
4. [DO NOT .READ] Refused [TERMINATE]

S2. Are you registered to vote in Tennessee?

1. Yes
2. No [ASK TO SPEAK TO SOMEONE IN HOUSEHOLD WHO IS REGISTERED, IF NONE, TERM]

S3. How likely are you to vote in the 2008 presidential election? [READ LIST]

1. Absolutely certain
2. Very likely
3. Possibly
4. Not very likely [TERMINATE]
5. Not at all likely [TERMINATE]
6. [DO NOT .READ] Don't Know [TERMINATE]
7. [DO NOT .READ] Refused [TERMINATE]

One of the things we are going to discuss during this interview is long-term care. Long-term care refers to services provided over an extended period of time at home, in a community setting, in an assisted living facility, or in a nursing home. People of all ages who are frail, ill, or disabled, and who need assistance with regular daily activities, such as help with bathing, dressing, preparing meals or eating, may receive long-term care services.

1. If you or any member of your family needed long-term care services that family and friends were not able to provide, which care option would you prefer? Would you prefer to...(READ AND ROTATE CHOICES A-C)

<u>%</u>	
76	Have care provided at home by a nurse or a personal care aide
17	Have care provided in a residential facility, such as assisted living, where housing, food, and personal care such as help with bathing and dressing are provided for residents
4	Have care provided in a nursing home
3	NOT SURE/DON'T KNOW (VOLUNTEERED)
-	REFUSED (VOLUNTEERED)

2. People sometimes worry about whether they or their family members will be able to receive long-term care services in the setting of their choice. How worried are you about it? Would you say you are....

<u>%</u>	
10	Extremely worried
15	Very worried
32	Somewhat worried
20	Not very worried
22	Not at all worried
2	NOT SURE/DON'T KNOW (VOLUNTEERED)
-	REFUSED (VOLUNTEERED)

3. Currently, in Tennessee the cost of long-term care services can vary greatly depending on your needs. For example, two hours of daily care in the home costs about \$14,000 a year. Care in a nursing home costs about \$66,000 a year. How confident are you about being able to afford long-term care services for you or your family? Would you say you are...

<u>%</u>	
7	Extremely confident
15	Very confident
32	Somewhat confident
23	Not very confident
20	Not at all confident
2	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

4. If you or any member of your family needed long-term care services, how important would it be to have services that would help you or your family members to stay at home as long as possible? Would you say it is....

<u>%</u>	
54	Extremely important
34	Very important
9	Somewhat important
1	Not very important
1	Not at all important
1	NOT SURE/DON'T KNOW (VOLUNTEERED)
<0.5	REFUSED (VOLUNTEERED)

5. How important is it to you to be able to get reliable unbiased information and help applying and arranging for all types of long-term care services, both government and private? Would you say it is....

<u>%</u>	
45	Extremely important
36	Very important
13	Somewhat important
2	Not very important
2	Not at all important
1	NOT SURE/DON'T KNOW (VOLUNTEERED)
<0.5	REFUSED (VOLUNTEERED)

6. In the past five years, have you or a member of your family, “that is your spouse, parents, siblings, or grandparents,” used long-term care either at home, in a residential setting, or a nursing home?

<u>%</u>	
41	Yes
58	No
<0.5	NOT SURE/DON'T KNOW (VOLUNTEERED)
-	REFUSED (VOLUNTEERED)

7. How likely is it that you or a family member may need long-term care services in the next five years? Would you say you or a family are...

<u>%</u>	
14	Extremely likely
16	Very likely
26	Somewhat likely
25	Not very likely
13	Not at all likely
6	NOT SURE/DON'T KNOW (VOLUNTEERED)
<0.5	REFUSED (VOLUNTEERED)

In 2007, Tennessee spent more than 98% of its long-term care funds on nursing homes rather than on long-term care services that allow people to stay in their homes and communities. In fact, Tennessee is last among the 50 states in offering choices other than nursing home care.

8. How strongly do you support or oppose increasing funds for services that help people stay in their own homes and communities longer? Do you....

<u>%</u>	
72	Strongly support
16	Somewhat support
5	Neither support nor oppose
2	Somewhat oppose
3	Strongly oppose
3	NOT SURE/DON'T KNOW (VOLUNTEERED)
-	REFUSED (VOLUNTEERED)

9. Are you more or less likely to vote for a candidate for Governor who supports allowing funds now used only for nursing home care to also be used for long-term care services that help people stay in their own homes or communities? Would you say you would be....

<u>%</u>	
79	More likely to vote for such a candidate
2	Less likely to vote for such a candidate
15	Would not make a difference in your voting behavior
4	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

10. Are you more or less likely to vote for a candidate for State Legislature who supports allowing funds now used only for nursing home care to also be used for long-term care services that help people stay in their own homes or communities? Would you say you would be....

<u>%</u>	
80	More likely to vote for such a candidate
2	Less likely to vote for such a candidate
13	Would not make a difference in your voting behavior
4	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

Now the following questions are for classification purposes only and will be kept entirely confidential.

D0) RECORD GENDER: DO NOT ASK

<u>%</u>	
33	Male
67	Female

D1) How would you describe your health?

<u>%</u>	
20	Excellent
35	Very good
28	Good
10	Fair
7	Poor
<0.5	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

D2) What is your age as of your last birthday? _____ (in years)

<u>%</u>	
28	18-49
36	50-64
34	65+
-	NOT SURE/DON'T KNOW (VOLUNTEERED)
2	REFUSED (VOLUNTEERED)

D3) In the last 12 months, have you or anyone in your household provided unpaid care to a relative or friend 18 years or older to help them take care of themselves? This could include help with personal chores. It might be managing a person's finances, arranging for outside services, or visiting regularly to see how they are doing. This person need not live with you.

<u>%</u>	
35	Yes
64	No
1	NOT SURE/DON'T KNOW (VOLUNTEERED)
<0.5	REFUSED (VOLUNTEERED)

D4) Thinking about your state elections for Tennessee Governor and State Legislators in the last ten years, how often would you say you vote? Would you say you vote always, most of the time, about half of the time, seldom, or never?

<u>%</u>	
60	Always
28	Most of the time
6	About half of the time
3	Seldom
1	Never
<0.5	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

D5) What is your current marital status?

<u>%</u>	
64	Now married
2	Not married, living with partner
1	Separated
9	Divorced
16	Widowed
7	Never married
<0.5	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

D6) [IF D5 = a ASK: “Are you or your spouse currently a member of A-A-R-P?” IF D5 = b ASK: “Are you or your partner currently a member of A-A-R-P?” OTHERWISE ASK: “Are you currently a member of A-A-R-P?”]

<u>%</u>	
36	Yes
62	No
1	NOT SURE/DON'T KNOW (VOLUNTEERED)
<0.5	REFUSED (VOLUNTEERED)

D7) What is the highest level of education that you completed?

<u>%</u>	
11	Less than high school
30	High school graduate or equivalent
25	Some college or technical training beyond high school
8	College graduate (2 year degree)
12	College graduate (4 year degree)
14	Post-graduate or professional degree
1	REFUSED (VOLUNTEERED)

D8) Which of the following best describes your current employment status?

<u>%</u>	
32	Employed or self-employed <u>full-time</u>
10	Employed or self-employed <u>part-time</u>
40	Retired and not working
16	Not in the labor force for other reasons
2	Unemployed and looking for work
<0.5	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

D9) What is your race?

<u>%</u>	
88	White or Caucasian
9	Black or African American
<0.5	Asian
<0.5	American Indian or Alaskan Native
-	Native Hawaiian or Pacific Islander
1	Other
2	NOT SURE/DON'T KNOW (VOLUNTEERED)
-	REFUSED (VOLUNTEERED)

D10) In general, how often do you go online to access the Internet or World Wide Web or to send and receive email? Would you say several times a day, about once a day, 3-5 days a week, 1-2 days a week, once every few weeks, less often than every few weeks, or do you never go online to use the Internet or check email?

<u>%</u>	
27	Several times a day
14	About once a day
9	3-5 days a week
7	1-2 days a week
4	Once every few weeks
3	Once a month or less
36	Or do you never go online to use the Internet or World Wide Web?
-	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	REFUSED (VOLUNTEERED)

D11) Do you consider yourself to be a Democrat, a Republican, an Independent, or something else?

<u>%</u>	
37	Democrat
29	Republican
23	Independent
6	Other
3	NOT SURE/DON'T KNOW (VOLUNTEERED)
3	REFUSED (VOLUNTEERED)

D12) What is your county of residence?

<u>%</u>		<u>%</u>		<u>%</u>	
1	Anderson	1	Hamblen	1	Unicoi
1	Bedford	7	Hamilton	<0.5	Union
1	Benton	<0.5	Hancock	<0.5	Van Buren
<0.5	Bledsoe	1	Hardeman	1	Warren
2	Blount	1	Hardin	3	Washington
1	Bradley	2	Hawkins	<0.5	Wayne
1	Campbell	<0.5	Haywood	1	Weakley
1	Cannon	<0.5	Henderson	1	White
1	Carroll	1	Henry	2	Williamson
2	Carter	<0.5	Hickman	2	Wilson
<0.5	Cheatham	<0.5	Houston	1	Other
1	Chester	<0.5	Humphreys	1	NOT SURE/DON'T KNOW (VOLUNTEERED)
1	Claiborne	<0.5	Jackson		
<0.5	Clay	1	Jefferson	1	REFUSED (VOLUNTEERED)
1	Cocke	<0.5	Johnson		
1	Coffee	8	Knox		
<0.5	Crockett	<0.5	Lake		
1	Cumberland	<0.5	Lauderdale		
6	Davidson	1	Lawrence		
<0.5	Decatur	<0.5	Lewis		
<0.5	Dekalb	1	Loudon		
1	Dickson	1	Macon		
1	Dyer	2	Madison		
1	Fayette	1	Marion		
1	Franklin	<0.5	Marshall		
1	Gibson	1	Maury		
<0.5	Giles	1	McMinn		
1	Grainger	1	McNairy		
2	Greene	<0.5	Meigs		
1	Grundy	1	Monroe		
1	Montgomery	<0.5	Smith		
<0.5	Moore	<0.5	Stewart		
<0.5	Morgan	4	Sullivan		
1	Obion	1	Sumner		
1	Overton	1	Scott		
<0.5	Perry	<0.5	Sequatchie		
1	Pickett	2	Sevier		
<0.5	Polk	8	Shelby		
1	Putnam	1	Tipton		
1	Rhea				
1	Roane				
1	Robertson				
3	Rutherford				

D13) What was your annual household income before taxes in 2007?

<u>%</u>	
8	Less than \$10,000
11	More than \$10,000 but less than \$20,000
12	More than \$20,000 but less than \$30,000
8	More than \$30,000 but less than \$40,000
8	More than \$40,000 but less than \$50,000
14	More than \$50,000 but less than \$75,000
21	\$75,000 or more
5	NOT SURE/DON'T KNOW (VOLUNTEERED)
14	REFUSED (VOLUNTEERED)

D14) What is your 5-digit zipcode?

D15) And, finally may I verify that I reached you at:_____

Thank you and have a great day/night!



AARP

Knowledge Management

**For more information, please contact Joanne Binette at:
202.434.6303 or e-mail jbinette@aarp.org.**