



# **Albany County, NY Long-Term Care Telephone Survey**



October 2009



## Albany County, NY Long-Term Care Telephone Survey Weighted Annotation (n=500)

Hello, this is \_\_\_\_\_ calling from \_\_\_\_\_, a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We are interested in your opinions on care options for people as they age or need help living independently. Your opinions are important, and we would greatly appreciate your participation. Your responses will be kept entirely confidential. We need only about 5 minutes of your time.

### SCREENING QUESTIONS:

S-1 We are interested in the opinions of people from different age groups, so first let me ask if you are over or under age 50?

%		
100	50 and over	Skip to S-5
0	49 or younger	Skip to S-2
0	Don't know/refused	Thank and terminate

S-2 Is there anyone else in your household who is age 50 or older?

%		
0	Yes	Continue to S-3
0	No	Thank and terminate
0	Don't know	Thank and terminate
0	Refused	Thank and terminate

S-3 May I speak with that person?

%		
0	Yes	Skip to S-4
0	Person unavailable	Schedule callback
0	Don't know/refused	Thank and terminate



S-4 **IF NEW PERSON ON LINE.** Hello, my name is \_\_\_\_\_ calling from \_\_\_\_\_, a national opinion research company. We are interested in your opinions on care options for people as they age or need help living independently. Your opinions are important, and we would greatly appreciate your participation. Your responses will be kept entirely confidential. We need only about 5 minutes of your time.

**(CONFIRM:)** My questions are for those who are age 50 or older. Would that be you?

Yes, it's me	Continue
No	Thank and terminate
Don't know/Refused	Thank and terminate.

S-5 Do you live in Albany County, New York?

%		
100	Yes	Continue to S-6
0	No	Thank and terminate.
0	Don't know	Thank and terminate
0	Refused	Thank and terminate

S-6 Are you registered to vote in New York?

%		
100	Yes	Continue to S-7
0	No	Thank and terminate.
0	Don't know	Thank and terminate
0	Refused	Thank and terminate

S-7 **(RECORD:)** Gender

%	
46	Male
54	Female

**MAIN QUESTIONS:**

I am going to ask you some questions about long-term care services. Long-term care refers to care or services provided over an extended period of time at home, in a community setting such as an adult daycare center or assisted living facility, or in a nursing home. This type of care can be provided to people of all ages who are frail, ill, or have a disability and who need help with regular daily activities – such as getting dressed, bathing, preparing meals, eating, or taking medications.

M-1 In the past five years, have you or a member of your family, that is your spouse, parents, siblings, or grandparents, used long-term care either at home, in a residential setting, or a nursing home?

%  
32 Yes  
67 No  
1 Not sure [DO NOT READ]  
0 Refused [DO NOT READ]

M-2 If you or any member of your family needed long-term care services, which care option would you prefer? Would you prefer to...(RANDOMIZE first 3 options)

%  
72 Have care provided at home  
14 Have care provided in a residential setting, such as an assisted living residence  
5 Have care provided in a nursing home  
9 Not sure [DO NOT READ]  
>1 Refused [DO NOT READ]

M-2a **IF M-2=Have care provided at home, ASK:** Would you prefer to have the care provided at home ... (ACCEPT ONLY ONE RESPONSE.)

%  
16 By family and friends  
9 By a personal care aide  
73 Or, by both family and friends and a personal care aide  
3 Not sure [DO NOT READ]  
0 Refused [DO NOT READ]

M-3 How important is it to have the full range of long-term care options, such as home and community based services, affordable assisted living, rehabilitative services, and nursing home care available to you, if your needs change over time? Is it ....? [IF NEEDED, home and community-based services are designed to help older people and people with disabilities remain in their homes for as long as possible. Such services include adult day care centers, meal services, and transportation and are provided in an individual's home or a setting in the community].

%  
33 Extremely important  
41 Very important  
17 Somewhat important  
3 Not very important  
4 Not at all important  
2 Not sure [DO NOT READ]  
>1 Refused [DO NOT READ]

M-4 How important is it to have these long-term care options available to you right in your community or nearby? Is it ....? [IF NEEDED, long-term care options are home and community-based services, affordable assisted living, rehabilitative services, and nursing home care].

%  
35 Extremely important  
46 Very important  
11 Somewhat important  
3 Not very important  
4 Not at all important  
1 Not sure [DO NOT READ]  
1 Refused [DO NOT READ]

M-5 Some people may need or choose to receive care in a nursing home. A traditional nursing home is a large hospital-like facility with nursing stations and long corridors. Recently, a new type of nursing home has evolved, where care is provided in smaller, home-like residences with each resident having a private room and bathroom. These residences are sometimes referred to as “Green Houses®.”

If you or a family member needed or chose to receive care in a nursing home, would you prefer to receive care ... [RAMDONIZE first 2 options]

%

- 74 In a small home-like residence or “Green house®”
- 7 In a traditional nursing home
- 13 Not sure [DO NOT READ]
- 1 Refused [DO NOT READ]
- 1 Dependent on the circumstances of admission/preference
- 1 Prefer to live with family
- 3 Prefer to live within their own home
- 1 Privatized/Assisted living
- 1 Do not want to go to a nursing home

### **DEMOGRAPHIC QUESTIONS:**

The following questions are for classification purposes only and will be kept entirely confidential.

D-1 What is your age as of your last birthday?

%

- 18 50-54
- 35 55-64
- 46 65+
- 1 Refused

D-2 What is your 5-digit ZIP Code?

%

- 96 Record ZIP Code
- 2 Don't know [DO NOT READ]
- 2 Refused [DO NOT READ]

D-3 Are you ...?

%  
69 Now married  
13 Widowed  
8 Divorced  
1 Separated  
8 Never married  
>1 Don't know [DO NOT READ]  
2 Refused [DO NOT READ]

D-4 Are you of Hispanic, Spanish, or Latino origin or descent?

%  
2 Yes  
95 No  
1 Don't know [DO NOT READ]  
2 Refused [DO NOT READ]

D-5 What is your race? [DO NOT READ UNLESS NECESSARY OR FOR CLARIFICATION]

%  
86 White or Caucasian  
4 Black or African American  
>1 American Indian or Alaska Native  
1 Asian  
0 Native Hawaiian or other Pacific Islander  
4 Other  
>1 Don't know [DO NOT READ]  
4 Refused [DO NOT READ]

D-6 Do you consider yourself to be a Democrat, a Republican, an Independent, or something else?

%  
34 Democrat  
14 Republican  
28 Independent  
13 Something else  
2 Don't know [DO NOT READ]  
10 Refused [DO NOT READ]



D-7 Are you or your spouse or partner a member of A-A-R-P, formerly known as the American Association of Retired Persons?

%  
59 Yes  
38 No  
>1 Don't know [DO NOT READ]  
2 Refused [DO NOT READ]

D-8 What was your annual household income before taxes in 2008?

%  
4 Less than \$10,000  
6 \$10,000 to just under \$20,000  
9 \$20,000 to just under \$35,000  
11 \$35,000 to just under \$50,000  
6 \$50,000 to just under \$60,000  
8 \$60,000 to just under \$75,000  
8 \$75,000 to just under \$100,000  
7 \$100,000 to just under \$125,000  
9 \$125,000 or more  
6 Don't know [DO NOT READ]  
26 Refused [DO NOT READ]



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## **Survey Methodology**

AARP commissioned RDD Field Services to conduct this telephone survey of registered voters who live in Albany County, New York and who are age 50 and older. The survey was conducted on October 6, 2009, and a total of 500 interviews were completed. A sample was drawn from a Voter Registration List of registered voters in Albany County, NY on April 2009. A sample of this size has a sampling error of plus or minus 4.38 percent at a 95 percent confidence level. Survey responses were weighted to reflect the actual distribution of age and gender for the registered voter population 50+ in Albany County, NY as released by the Albany County Election Department, on April 2009. Interviewing was completed with a final response rate of 8.16 percent, cooperation rate of 69.16 percent and refusal rate of 6.29 percent. The response, cooperation and refusal rates were calculated according to AAPOR standards RR3, CCOP3, REF3.

## **AARP**

### **Knowledge Management**

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